



## TL;DR POLICY GUIDE #2:

# SURF vs SPOT

What's the difference & what's in it for you. An independent guide to UWA surveys. Created by students, for students.

## SURF

### WHAT DOES IT STAND FOR?

Student Units Reflective Feedback

### WHAT IS ITS PURPOSE?

SURF provides an avenue for students to give feedback on their units. Bonus: the quantitative data collected can be used to track unit feedback over a long period of time.

### WHO SEES THE RESULTS?

SURF results are available publicly online at [www.surf.uwa.edu.au](http://www.surf.uwa.edu.au), and all of the data (including comments) are visible to the relevant Dean(s).

### IS IT ANONYMOUS?

Your SURF ratings and comments are anonymous. Phew. Although your student number is used it only records your participation in the survey to ensure you are not sent unnecessary reminder emails.

### WHAT CHANGE CAN I MAKE FROM COMPLETING THIS SURVEY?

SURF results are publicly available on the website so your feedback can have an impact on who takes the unit(s) in the future. Plus, the SURF results of all units are reviewed by Faculty to help guide teaching decisions and pinpoint areas for improvement.

### WANT TO GET STARTED?

Log onto Blackboard to complete the survey!

## SPOT

### WHAT DOES IT STAND FOR?

Student Perceptions Of Teaching

### WHAT IS ITS PURPOSE?

SPOT focusses on issues related specifically to teaching by individual staff members and provides students with an avenue to give feedback and encourage improvement.

### WHO SEES THE RESULTS?

Only the teachers participating in that unit can see SPOT feedback as it is optional for them to open a SPOT survey for their unit.

### IS IT ANONYMOUS?

Yes! Your teacher won't see your name or student number when they receive your feedback.

### WHAT CHANGE CAN I MAKE FROM COMPLETING THIS SURVEY?

The feedback gained via SPOT can be implemented to improve teaching across the unit. SPOT can also be open throughout semester and you can also submit multiple responses so you can see the changes you want be implemented while you're still taking the unit!

### WANT TO GET STARTED?

Log onto Blackboard to complete SPOT. Can't find it? Email the relevant teacher to request they open one!

## QUESTIONS?

### SURF

1. Library IT helpdesk for technical questions (eg: SURF survey doesn't open)
2. Refer to student webpage on SURF for "basic" questions in the FAQ

### SPOT

1. Unit Coordinator of their unit for "basic" questions (eg: where is the SPOT survey located in my unit?)
2. Library IT helpdesk for technical questions (eg: SPOT survey doesn't open)

## STILL CONFUSED?

Contact the Guild Education Council President at [ed@guild.uwa.edu.au](mailto:ed@guild.uwa.edu.au)

