



# Agenda & Minutes

## UWA Student Guild

### Catering & Tavern Committee

Date: 9<sup>th</sup> August 2019 @ 2.00pm  
Location: Meeting Room 1

#### 1 WELCOME AND OPENING

I would like to acknowledge that we are meeting in Noongar Land and that the Noongar people remain the spiritual and cultural custodians of their land and continue to practice their language, values, beliefs, and traditions

**1.1 Attendance:** Adhish Kastha (AK), Caitlin McPhail (CM), Jack Spagnuolo (JS), Barbara Buxmann (BB), Conrad Hogg (CH), Clarice Antero (CA), Hayden Greenham (HG), Saskia Thomas (ST), Zlindt See (ZS).

**1.2 Apologies:** Raaghav Raj, Daniel Lopes (DL), Shahid Khan (SK),

**1.3 Proxies**

**1.4 Observers**

**1.5 Absent:** Talin Taparua (TT)

#### 2 DECLARATION OF POTENTIAL OR PERCEIVED CONFLICTS OF INTEREST

#### 3 CONFIRMATION OF PREVIOUS MINUTES

Yes

#### 4 COMMITTEE BUSINESS

##### 4.1 Meal Deals/\$9 Lunches

(BB) suggested \$5 and \$9 meals with 2 options per café. There is general endorsement of the meal choices. (ST) believes that if we advertise the options students will be surprised at the choice available in our cafes.

(BB) will implement the meals on her return from leave W/C 19<sup>th</sup> August. All agree that this is best course of action.

##### 4.2 Catering Update

(BB) provided a brief feedback on the outlet changes. Hackett café will have Mantou, Hot chocolate as a special.

Catalyst has a new breakfast and lunch menu. Changes from present 4 portion sizes to Regular and upsize will improve service. Additionally, a dessert menu has also been added in line with Hackett offering. Currently no ice cream on offer but will be added when Guild village closes.

(BB)Dentistry café will have specials to attract non-Guild members. This is to attract more customers at the hospital and compete with other outlets in the precinct.

(BB) says that the QR code feedback for cafes is now live. This will allow customers to easily provide feedback through their devices. This should allow us to get more feedback than conventional means.

(BB) said that Oat milk will be added to the café coffee offering in 2 weeks (WC 19<sup>th</sup> August). The supplier was very protective of where the product was sold. Initially it will be in Catalyst, Hackett, and Quobba G.

(BB) All plastic straws will be behind the counter for people who cannot use compostable options. Otherwise paper straws will be flowing through our outlets. All agree this is good.

##### 4.3 Promotion of Budget Meals

(BB) pointed out as above that they will become available and promoted through our social media.

#### **4.4 BYO Container Scheme**

(CH) and (JS) outlined the container programme for the new attendees and the reason behind the direction we have taken.

(BB) has received 3 different options with various costs which need to be explored.

(CH) pointed out that the price point for the container is important to ensure there is uptake by students.

(BB) will look at getting samples of the 3 offered up by M&M suppliers. But will also look at getting more options through Irene on Monday.

Further discussion will occur during the week to make a final decision. (CA) agrees this is a good course of action.

#### **4.5 MIMU App update**

HG: Slow uptake with not many subscriptions. Will look at removing it if there is no improvement, before we start paying for service.

(HG) said that he was at Jack Rabbit Slims in the city and he saw some good customer promotions we should get. (HG) said that they haven't done much promotion apart from initial launch.

(CM) indicated that we could promote the MIMU application internally. (HG) wants MIMU to do more of the promotion and will contact them.

(ST) indicated that the information to activate an account is lean and this makes it hard to start for most students.

Hayden will discuss with MIMU and come back with further recommendations.

#### **4.6 SOC Discounts in Tavern**

(HG) outlined the request from SOC president Taco Shiraishi for Club executive members to receive discount at the tavern. Hayden suggests that margin is tight and there would be limited value in providing such discount. RSD was provided a free pint through supplier funds but they generate substantial volume related to this offering.

(JS) pointed out there is no budget allocated for a program and it would need to be approved by SRC.

(ST) pointed out that meetings are not getting held in the tavern. (AK) pointed out that if we provided such discount, we would give some students preferential treatment. A little bit elitist.

(CM) suggested we could run event-based discounting such as happy hours for club executive members. (HG) indicated that there are limitations to how long and how often you run discount alcohol promotions.

Best solution would be to look at the budget to see if there is a possibility to fund bar card or account for executives, but this is not ideal.

(HG) will communicate to Taco that it is not possible to fund discount through the tavern but will need to request it through Guild president and student executive for discussion.

### **5. GENERAL BUSINESS**

(CA) asked if there was a possibility of having a burger deal. (HG) pointed out that we have burger deals in the tavern but is happy to review any requests directly

### **6. CLOSE AND NEXT MEETING**

Next meeting date is yet to be decided. Please contact the Guild general secretary (secretary@guild.uwa.edu.au) with any apologies or proxies.