

ANNUAL REPORT 2018



UWA STUDENT
GUILD
ESTABLISHED 1913



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01 EXECUTIVE REPORTS



GUILD PRESIDENT'S REPORT BY MEGAN LEE

INTRODUCTION

It has been an honour to serve as the 105th UWA Student Guild President. 2018 has seen several challenges and triumphs from the dedicated student representatives and staff at the Guild. We have excelled in several areas and worked towards leaving our UWA community better off from how we found it. This year marked the first year the Guild worked under the framework of our Strategic Plan.

IMPROVING STUDENT SUPPORT

We have sought out to expand the services and facilities offered by Student Assist and within the University, including working to support students in on campus accommodation, implementing better mental health support services, and engaging with more clubs and societies around welfare initiatives.

We have expanded the food pantry services, hired more staff in the Student Assist team and are reviewing the service model to allow for greater online support and accessibility. We have engaged with the University on the review and audit of college row in relation to the Respect. Now. Always. report and have been integral in ensuring that student voices on the pertinent issue of safety in student accommodation is paramount. Furthermore, we have engaged with clubs and societies through the Welfare Department on several welfare initiatives including lived experience events, men's mental health events and the introduction of the welfare award for the clubs and societies.

INCREASING ENGAGEMENT

In 2018 we have developed a detailed branding strategy and communication plan in order to most effectively communicate with students the benefits and activities of the Guild as well as our services. This has included improving our digital presence by developing more authentic student driven social media content, more personalisation of the Guild and offering greater platforms for other student office bearers to communicate with students.

We have diversified our value proposition to students to ensure that we are meeting student expectations. Everything from light-hearted memes through to impressive banana Nutella waffle deals – our social media has been abuzz with student engagement, communication and satisfaction. We have supported Pelican Magazine to increase their readership reach, and the Editor has strived to provide increasingly relevant campus content. In addition, our events – both Guild and Student Department lead – have seen an increase in attendance, with over 800 people through the door for multiple Resident Students' Department

events, and over a thousand people attended our back to semester music festival, 'The Backyard Music Festival' featuring Tkay Maizda.

REPRESENTING THE STUDENT VOICE

The Council has been dedicated to reaching out to students, advocating for their rights and supporting the issues that are important to them, regardless of their background or their experiences at UWA. This year marked a huge step forward for the Ethnocultural Collective with new governing rules and the appointment of a 2019 Convenor, the strongest relationship with the Residential Students' Department and strengthening relationships with the WA Student Aboriginal Corporation (WASAC).

This year I signed the Action Plan for 2018 which sits below the Partnership Agreement established between the Guild and the University in 2017. The 2018 Action Plan commits the University and the Guild to working together on improving the digital infrastructure for learning, increasing student safety by improving lighting on campus and further integrating students into University governance. I am pleased to say that we have successfully worked with the University to roll out improved Lecture Capture Services, completed an extensive audit of lighting on campus and established several student references groups, steering committees and handover procedures that foster student leadership and engagement.

This year I worked with Jayne-Rae Whitby to support WASAC and join them in the promotion of the #ChangeTheDate campaign on campus. The Guild and the Guild's Pride Department took a stand on behalf of transgender staff and students by opposing the controversial Australian Families Association event set to run on campus which promoted speakers that sought to discriminate against transgender people. We have worked closely with the National Union of Students (NUS) to fight for students' rights to an accessible higher education, commissioning a joint research report into the impact of HECS repayment threshold legislation changes on our students seeking postgraduate qualifications. We have engaged students through our Education Action Network (EAN) to run the Save Our

Semesters campaign in a bid to bring back the 13th teaching week that students lost in 2018.

The Guild Council updated and published a new policy book that consolidates the Guild's stances on issues within a singular location, forming the values and ethos of our student organisation.

BETTER SPACES ON CAMPUS

This year I had the pleasure of opening the new \$1.7M refurbished Refectory space. The space is designed to meet student needs – with short term 'dine and dash' seating, long term seating with comfy furniture and powered desks for study sessions and relaxed outdoor furniture. The Refectory provides for 6 new food and beverage outlets, which have undergone extensive student consultation and market research to ensure that we are appealing to everyone's preferences. The space features increasing WiFi reach, a student kitchen, alternative access to the Tavern and CCTV security.

Working towards our strategic goals, we are underway with the review of our campus masterplan. The vision is to increase the visibility and accessibility of student services and representative departments by moving their operations to the top floor of the commercial precinct and free up more spaces in the old wing to accommodate our flourishing clubs and campus culture. In addition, we are working towards the goal of improving commercial services within the student precinct, by opening a new café, introducing a convenience store, and giving the Guild Student Centre and Guild Volunteering a more prominent and visible footprint.

FUTURE DIRECTION

I know that looking back on the tremendous hard work of the students and staff this year, I can say that I am proud of everything that we have achieved. As the peak representative body for students, we successfully left this University a better place than when we took up office. Our work towards our strategic goals further cements us as one of the most effective and dynamic student organisations in the country and has set up the Guild for a bright future, with a strong identity and a better sense of community.



MANAGING DIRECTOR'S REPORT

BY TONY GOODMAN

INTRODUCTION

2018 has been a productive and positive year for your Student Guild. Our continued focus on creating high quality services and support for UWA students has been well recognised by the University, evidenced through our excellent performance in the 2018 ISB (International Student Barometer) survey, growth in clubs and societies, growing numbers of event activity, and the greater uptake of our Student Assist support team.

Our commercial and financial strategy remains focused on maintaining the organisation's independence, autonomy and commercial stability. Our key aspiration for the Guild is building and providing the very best UWA student experience possible.

GOVERNANCE, AUDIT & COMPLIANCE

The Guild has undertaken many governance requirements in 2018. I am pleased to report that the Guild has met and exceeded all compliance requirements as set. These include;

- Guild Risk and Audit committee met four times during the year;
- Held two Ordinary General Meetings – one in each semester;
- Successfully undertaken three external audits on Health & Safety, Events Operation and Financial Processes.

The recommendations provided by EY were extremely positive and demonstrated the professional nature in which the Guild undertakes meeting its obligations.

The Guild also passed and introduced updated Guild Election regulations, enabling us to streamline the processes and practices. This helped to shape the practice of elections at UWA reflecting greater use of online promotion and participation of candidates.

The Guild has been reviewing and working closely with the UWA Legislative team on updating its governing – Statute 20 and Guild regulations. These are expected to pass UWA Senate in early 2019. These regulation changes will improve how the Guild is governed, structured and prioritise its core obligations.

The Guild has provided its 2017 SSAF expenditure and externally financial audited accounts to the UWA Audit & Risk Committee. I am pleased to report that the committee and the UWA Senate commended the report and that UWA Student Guild has met all its compliance and audited obligations. The external financial audit was

undertaken by Deloitte.

BUSINESS STRATEGY

The Guild's business strategy remains fixed upon the following key areas of revenue delivery;

- Student Service and Amenities Fee (SSAF)
- Catering services & functions
- Property management

These three key areas drive revenue and profits which directly goes to and support students at UWA. All money generated stays on campus and is for the benefit of UWA students.

The Guild's expenditure remains stable with a focus on cost control and management. We continue to develop our facilities for students and invest in developing our processes and systems. In 2018 we successfully implemented a new online payroll system that has delivered significant reduction in expenditure, effectively paying for itself within three months.

Our business strategy is following our review with Deloitte in 2016 and I am pleased that our teams and management are implementing this strategy to positive effect.

GUILD STAFF

The Guild progressed with the development of the new Refectory, completing the refurbishment in April 2018. The tender process to bring new outlets onto campus has been ongoing with the aim of opening six new outlets in this space in early 2019.

A core aim of the new facility was to increase variety of food and beverage offerings on campus. I am pleased to say that the Guild will bring the following specialised outlets to UWA;

- Toshine Japanese
- Utopia
- Campus Kebabs
- Chinese Canton
- The Cutting Board

These outlets will complement the existing third-party providers – Subway, Rocketfuel and Boost Juice, as well as supporting the Guild cafes and Tavern. In future years the Guild will look to introduce more food and beverage



outlets into this facility, as well as in other parts of the Guild Village precinct.

In 2019 the Guild will move to develop the precinct retail spaces, further opening up the west facing side of the Guild to James Oval. The revision of current service offerings is already underway with a focus on how we can improve services that students need and will use.

CONCLUDING REMARKS

My personal thanks, yet again, goes to the team at the Guild. They have positively delivered support services and provided good business management. I would also like to thank the student representative team and Guild Council for their continued support and positive attitude to making this Guild unparalleled and a national leader in creating the very best student experience for all students at UWA.



FINANCE REPORT 2018

BY MUYTA MARAGINOT-JOSEPH

The Guild has undergone a transition year in 2018 largely brought by the closure of the refectory outlet in 2017 and the construction of the new refectory precinct in 2018 that will house different third-party food outlets in the campus. With this in the background, the financial results of the Guild for 2018 has produced a positive cash inflow from its operation of \$380,000 and an accounting loss of \$88,000. The loss is largely due to the decrease in SSAF year to year by \$100,000 and the significant decrease in returns of UWA investments in 2018 by \$400,000. Overall expenditure for 2018 has remain relatively flat, showing a modest increase of 2% year to year. Significant increase in expenditure for Guild departments and Student services team, which includes Student Assists and Volunteering centre, highlights the increased focus by the Guild in improving the services provided to students.

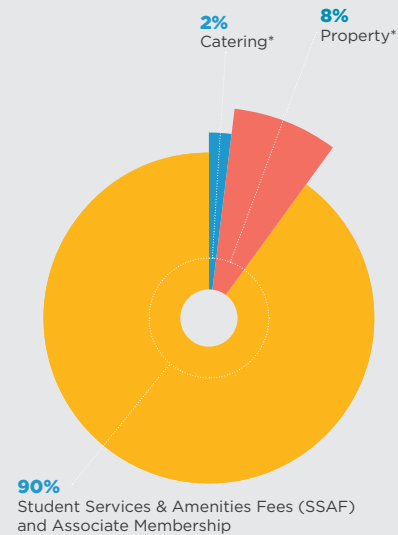
The Refectory precinct and the kitchen refurbishment costs \$1.875 million, funded from the Guild's operational savings and investments. Cash withdrawal from investment pool made during the year is \$695,000. The significant capital cash expenditure is in line with the Guild's long-term plan of expanding its source of revenue for its long-term sustainability.

The Guild continues to maintain its prudent approach in fiscal management by maintaining investment funds in the order of \$4 million - 3.5 million and there are no loans or debt.

The following charts outline the percentage breakdown of the operating income and expenditure and the distribution of the Student Services and Amenities Fee (SSAF) for 2018.

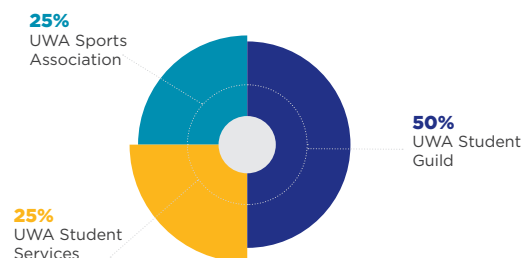
The Guild receives roughly 10% of its income from the Catering Division, the Tavern, its various Commercial tenants and the Second-hand Bookshop.

2018 SOURCES OF OPERATING INCOME

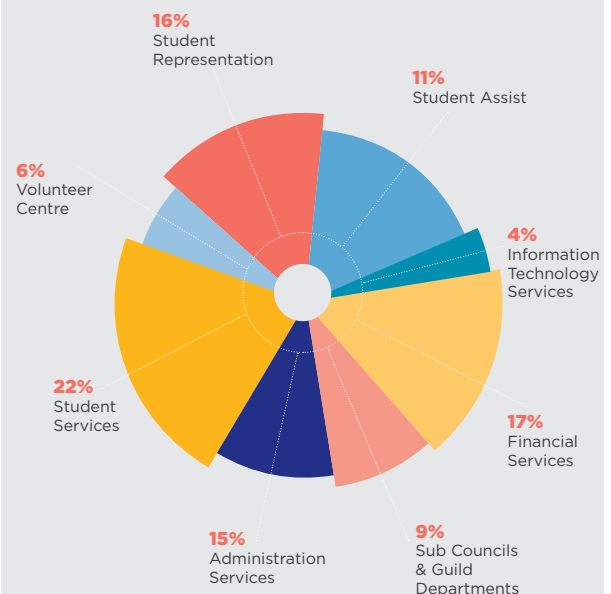


*Net return

2018 SSAF DISTRIBUTION



2018 BUDGETED GUILD EXPENDITURE





GUILD VICE-PRESIDENT'S REPORT

BY SUGANDHA

As the Guild Vice-President, my main role has been to assist the Guild President to manage the 15 department heads, 3 newly formed councils and the collectives of the Guild. This has meant maintaining strong relationships, resolving conflicts, appraising performance, giving recognition where it was due, ensuring proper project management, and essentially being a guiding hand for officer bearers and the Guild President. I have assisted the Mature Age Students' Association, Albany Students' Association, Intercollege Council and International Student Council to make some breakthroughs to reach the potential of the other departments. In summary, I have worked very closely with the Guild President to ensure that things are running smoothly while fostering cohesion amongst the office bearers.

The Executive's general goals this year have been to change the marketing strategy from a corporate organisation to a relatable one to the student body. This also includes the outreach of councillors to students and streamlining the election process of the Guild. The Executive embarked on the annual trip to the Albany Students' Association and worked towards strategic goals to include the outreach of different department heads and Ordinary Guild Councillors to meet and mingle with students.

As an International Student in this role, I had the opportunity to be heavily involved in formulating a strategy to increase international students' engagement with the Guild. This entails forming relationships with the various multicultural clubs, international representatives of residential colleges and faculty societies, exchange groups from other countries and making constitutional changes to ensure succession planning of the changes in the International Students' Department. One of the breakthroughs was to standardise the ability to do 3 units per semester as their full-time study load. We will continue to work with different groups that have not been previously engaged with the Guild.

Finally, we have been looking at improving the delegated roles of the executive and providing structure to the respective roles of the future newly structured Executive. The new Executive shall now include the General Secretary and the Chair of Guild Council. As such, we have planned for a handover training that will focus on strategic planning and how to make the best out of your time as a Guild Councillor, how to chair a meeting, how a Guild Council meeting is run, how to collaborate with other departments, managing events, formulating a marketing strategy and finance training to name a few.

GUILD SECRETARY'S REPORT

BY JACOB FOWLER

The final year of the Guild Secretary being a position within the Guild has been a memorable one for me. The main role of the Guild Secretary is focusing on the administrative operations of the Guild. Responsibilities include compiling agendas, resolutions and minutes from each monthly Guild Council meeting. This year I have also played a role in administering a Special General Meeting in Semester 1 and the Ordinary General Meetings in Semesters 1 and 2. I have focused on ensuring that all of these meetings, that are critical to the functioning of the Guild, run smoothly.

As Secretary, I have also been the Chair of the Student Services Committee (SSC). I have had the opportunity to help facilitate discussions regarding new ideas, events and initiatives with some of the fantastic staff and student representatives that we have working in Student Assist, Events, Engagement and Guild Volunteering. My time on this committee has seen the SSC provide advice on the relocation of the Student Assist team, working with staff to facilitate events such as the Guild Ball and working to personalise Guild Weekly to increase readership.

As a member of the Guild Executive, I have also been a member of the Strategic Resources Committee, the Executive Management Committee and the Work, Health and Safety Committee. These committees have given me an understanding of the internal operations of the Guild and have allowed me to be involved in discussions on topics such as the renovation of the Refectory and ensuring the safety of electrical equipment within the Cameron Hall clubrooms.

Other roles that I have taken up this year as part of my position as Guild Secretary include updating the Guild Policy Book, the coordination of Guild Councillors to assist at events such as O-Day, and supporting Ordinary Guild Councillors in completing projects throughout the year. Earlier in the year I was able to work with the Societies Council Secretary to help train Club Secretaries to complete their role of Secretary effectively. I have also coordinated the election of Ordinary Committee Members onto various Guild Committees by receiving applications and distributing them to Guild Council. Overall, the year has been both challenging but enjoyable and I wish the best of luck to the 106th Guild Council.

GUILD TREASURER'S REPORT

BY JIM LEIPOLD

As Guild Treasurer in 2018, my largest responsibility was the generation of the annual budget and mid-year budget review for approval by the Guild Council, a task that requires a lot of communication with staff and student reps to ensure that each department has the money they need to run effectively. With Guild income streams affected by much needed renovations to the Refectory, Guild Kitchen and Hackett café, much effort had to be put in to ensure budgets were distributed fairly and effectively among the departments. Despite this, and thanks to the hard work of all the student reps, departments have done a great job in providing a fantastic service to the student body with somewhat more restricted resources.

The Treasurer role is an integral one in providing financial assistance to clubs in the form of overdrafts. It has been a pleasure this year to meet and work with various club executives in ensuring their biggest events were possible and that they had the financial resources they needed.

As is the tradition for the Guild Treasurer, I sat as Chair of the Catering and Tavern Committee where I provided advice and suggested initiatives to improve the quality

of food and drink across our cafés and the Tavern. The committee undertook a variety of initiatives this year, including reducing the environmental impact of our outlets and providing cheaper meal options. With the completion of the Refectory refurbishment, the committee also provided direction on which outlets would be ideal to be brought in as tenants in the new outlet spaces. With the tendering process well underway, students can expect a variety of great outlets in early 2019.

Throughout the year I also undertook additional roles as required, including acting SOC Treasurer and acting Tenancy Chair. The responsibilities I held in these roles included providing treasurer training and general advice, grant information, and processing of tenant applications and appeals.

I can say only that my time working with the other student reps has been a rewarding and invaluable experience, and in particular give my thanks to the rest of the executive - Megan, Su and Jacob - in making the year such a memorable one.



02 DEPARTMENTS AND COMMITTEES



CORPORATE SERVICES COMMITTEE BY SUGANDHA

One of the major projects for Corporate Services Committee this year has been the new Guild Website. We have worked hard to ensure that all the departments, club presidents and staff of the Guild were involved in focus group discussions as part of the business analysis stage to outline key functionalities they wanted. We contacted 6 developers to find the right fit for the Guild based on cost, project understanding, partnership and creativity. We aim to improve information dissemination to students and clubs, streamline administrative processes between the clubs and the sub-councils, and improve integration of discounts and promotions of the respective catering outlets amongst other features.

The committee has been involved with bringing about a centralised LibCal Booking System for Clubs and Department heads to book meeting rooms in the Guild and the Club Collaborative Zone, establishing a book delivery system between Albany Students and the Second-hand Bookshop, potential refurbishment of the upper floor of the Refectory, and the Guild Internship project.





The book delivery system to the Albany students came about after the Executive visit to Albany in June 2018 where we discovered that Albany students had to come up to Perth to buy their books or buy online books at full price. Therefore, to allow these students to reap the benefits of the Second-hand Bookshop, we arranged for a delivery system of second-hand books and merchandise for Albany Students. We have also expanded our offering to clubs to sell their different merchandise in the Second-hand Bookshop during the year, allowing them to keep stock and gain benefits of the customer base of the bookshop.

After the renovations of the ground floor of the Refectory,

we are looking to maximise the potential of the catering spaces such as the May Tannock room, Sue Boyd room and Acorn Café by creating a studio space that can be used by clubs such as Dance UWA, University Dramatic Society (UDS) and Multicultural Students Union (MSU) or any other arts use. When not in use by those clubs, the area will be transformed to a conference or an events space.

The Guild Internship project allowed business students to apply for internships in different positions in the Guild office. These positions include but are not limited to finance assistants and administrative assistants at the front desk of the Guild. This is an opportunity for students to engage with the Guild while



STUDENT SERVICES REPORT

BY JACOB FOWLER

COMMITTEE

Student Services Committee (SSC) is responsible for the four main student facing divisions of the Guild – Student Assist, Volunteering, Engagement and Events. In 2018, the SSC has focused on the personalisation of communications to students such as Guild Weekly, improving the orientation experience for students, informing the direction for the relocation of Student Assist and the redevelopment of the website.

ENGAGEMENT DEPARTMENT

The Engagement department comprises of marketing, communications, design and the Guild Student Centre. The Engagement department has spent 2018 working with each of the student and staff-led departments within the Guild to inform UWA Students of the value of being a part of the UWA Student Guild community. We strived to make every student feel engaged, supported and a part of the vibrant campus community.

In 2018, the Engagement department continued to increase their engagement by focusing on key areas:

- Encouraging students to Get Involved by working with the student and staff-led departments to advertise and promote volunteering, events, clubs and the benefits of student representation.
- Highlighting ways that students can Get Value through subsidised food and beverages at the Guild's cafes, the Second-hand Bookshop, free or discounted events and a variety of member benefits.
- Communicating to students how to Get Support through our Student Assist department (academic, welfare, financial and student rights issues) and our elected student representatives (advocacy, advice and representation across the campus).

The Engagement department has been busy completing 866 design and marketing requests, from students and staff-led

departments and clubs and societies. The design team also designed 12 publications including Pelican (6 copies a year), Lighthouse (2 copies a year), Outspoken, Damsel, Postscript and PROSH (newspaper).

STUDENT ASSIST

Student Assist is made up of a team of social workers (approx. 3 FTE) and a wellbeing counsellor (approx. 0.6 FTE). The team works closely with students around any type of academic, financial or welfare matter using a holistic person centred, strength-based approach.

The service has seen a dramatic increase in student welfare enquires over the past year, especially in relation to students presenting with mental health and wellbeing concerns. In response to this, the Guild saw a need for a wellbeing counsellor to work within the service on an independent and impartial basis. The Guild's wellbeing counsellor works with students using evidence-based frameworks and has been very well received by the students.

Guild Student Assist endeavours to keep the service as low barrier and accessible as possible as there are several ongoing systemic issues that impact on tertiary students' help-seeking behaviour on several levels.

The Guild food pantry has also been utilised by students facing financial hardship and the Guild Welfare Department created an arrangement with a local bakery, Barrett's Bread. The demand for the food pantry has been consistently increasing which has led the Guild to further explore sustainability options in relation to funding and donations.

EVENTS

The Events department works closely with students to create exciting, relevant and valuable events to facilitate and build a vibrant and welcoming UWA community.



The Events division of the Guild has had an exciting year with a record number of events! In addition to assisting students to create a diverse range of student-led events, the Events Department successfully delivered our flagship events; O-Day, Oktoberfest and the Guild Ball, and hosted a number of new events to cater for a wider student audience including The Crap Music Rave Party, Pinot & Pups and the Backyard Music Festival featuring Tkay Maidza - just to name a few! There was also an exciting UWA Open Day activation in August with interactive club stalls, live music, minigolf and food trucks!

2018	GUILD EVENTS	CLUB EVENTS	TOTAL EVENTS	ATTENDEES
JAN	1	2	3	120
FEB	9	43	52	14,324
MAR	44	164	206	14,127
APR	16	126	142	12,182
MAY	39	169	208	16,368
JUN	6	30	36	3,941
JUL	6	32	38	1,599
AUG	38	207	245	17,259
SEP	20	114	134	13,649
OCT	22	174	196	15,283
NOV	12	15	27	2,746
DEC	4	8	12	1,248
TOTALS	216	1,084	1,301	112,846

Increasing the number of sessions held annually, Student Leadership Training sessions have provided over 200 students with a tangible learning experience, providing them with lifelong leadership skills.





VOLUNTEERING BY LAUREN ESPINOZA



VOLUNTEERING & COMMUNITY ENGAGEMENT COMMITTEE

The Volunteering and Community Engagement (VACE) Committee helps to shape and influence the strategic direction of Guild Volunteering and its engagement with students on campus. This year VACE has assisted to generate ideas for Guild Volunteering's marketing and engagement strategy, including the development of a promotional video and other social media strategies which have enabled Guild Volunteering to promote themselves to the wider UWA community. VACE has also been effective in consulting with students to identify worthwhile and meaningful volunteering opportunities and assisted Guild Volunteering to organise different events throughout the year.

GUILD VOLUNTEERING

Guild Volunteering is a joint venture between Volunteering WA and the Guild which aims to facilitate a culture of student volunteering that is diverse, meaningful and inclusive by connecting students to volunteer opportunities on campus and in the community.

Guild Volunteering's focus for 2018 has been to raise our profile on campus, increase the number of facilitated group volunteering excursions available and establish

new partnerships with community not-for-profits, all whilst continuing to provide opportunities for student-led volunteering initiatives and collaboration, training and recognition.

This year, Guild Volunteering successfully raised its profile through attending a range of University and Guild events and developing a suite of engaging promotional and informative materials, products and resources.

In addition, we have worked closely with Guild departments and affiliated clubs to collaborate on different volunteering activities and have built 47 new working partnerships with community organisations. Most notable of these has been our partnership with the Association for Survivors of Torture and Trauma (ASeTTS) to host a series of events and activities that welcomed newly arrived Syrian and Iraqi refugee children and teenagers to the UWA community.

At the beginning of 2018 we recruited and trained 8 Student Volunteer Coordinators to coordinate different Guild Volunteering programs (2 of which were new initiatives for 2018) and 7 Student Volunteer Ambassadors to promote Guild Volunteering at different events around campus throughout the year.



Guild Volunteering had many successful events this year and we doubled the amount of facilitated group volunteering excursions available to students (totalling 45). We also hosted several volunteer recognition events to celebrate our student volunteers.

O-Week kickstarted 2018 which included volunteering information sessions, micro volunteering activities and O-Day; which featured a pop-up volunteering activity that supported the WA Aids Council and our Student Volunteer Ambassadors speaking and reaching out to freshers.

National Volunteer Week saw several events including group volunteering excursions, a Q&A panel with student volunteer leaders and a Volunteer Fair which brought over 20 community organisations and clubs to campus encouraging students to find a volunteer opportunity whilst also enjoying refreshments and entertainment as way of saying thank you to our student volunteers.

National Student Volunteer Week was packed with exciting events, kicking off with an inter-university planting event at Friends of Lake Claremont, group volunteering excursions, micro volunteering activities, a Volunteer Management Networking session for student volunteer leaders and Guild-affiliated clubs and our annual Student Guild Volunteer Awards which recognised the contributions of our amazing student volunteers.

Finally, Guild Volunteering facilitated two regional trips to support environmental community groups in Margaret River and Rottnest Island which were a huge success. We also significantly supported two annual flagship community events; PROSH which raised over \$55,000 for 4 selected charities and Relay for Life which raised over \$77,000 for cancer research.

VOLUNTEERING 2018 STATS

HOURS OF STUDENT VOLUNTEERING

40,000+



VOLUNTEER REFERRALS

662



VOLUNTEER ROLES LISTED ON GV WEBSITE

501



140 WORKING WITH CHILDREN CHECKS

'ACTIVE' COMMUNITY PARTNERS

175





COMMERCIAL BY JIM LEIPOLD



CATERING & TAVERN COMMITTEE

The Catering and Tavern Committee governs the operations of Guild cafés and the Tavern. The committee consists of student representatives and Guild staff, including the Commercial Director, Executive Chef and Tavern Manager who meet monthly to provide directional advice regarding Guild outlets. This year, the committee provided:

- Feedback and suggestions on the new Tavern menu, which includes a wide range of affordable pizzas.
- Take-away options for all Tavern menu items with the possibility for on-campus delivery to be introduced.
- Suggestions on potential tenants to pursue for tendering process for new Refectory outlets
- Approval of on-campus food truck vendors.
- Approval and suggestions regarding new Refectory furniture and decor.
- Oversight on the rollout of new coffee suppliers into Guild outlets.
- Advice on branding and advertising of Guild Cafés.
- Sustainability initiatives, such as moving hot food packaging over to biodegradable options and furthering



incentives for reusable coffee cups and a focus on dine-in options.

- A new entertainment package in the Tavern, allowing for the screening of sports and premier television shows.
- Extended menu of gluten free and vegan food and drink options across Guild outlets.
- Addition of halal meals in Quobba Gnarning, Nedlands & Hackett café.
- Decreased prices on hot food across Guild cafés.

CATERING DIVISION

2018 saw the rollout of a new coffee supplier, Vittoria, into Guild cafés, receiving excellent feedback from students and staff.

The Student Guild has continued to provide value to students with a 10% discount on food and more than 25% discount on coffee which has accumulated to \$522,602.09 in total discounts throughout the course of 2018.

In 2018 the Guild's Functions profit was less than expected due to loss of graduations business from the University. However our minor functions side of the business will now become a focus. Acquisition of smaller functions business has been doing well and we expect to see growth in this sector in the coming year. Hackett Café was under budget namely due to transaction decreases aligning with lower number of students on campus. The Tavern's performance was lower due to the Guild kitchen being non-operational in first semester and unable to offer

food service. Refurbishment of the kitchen was part of the wider Guild Refectory Project. Quobba Gnarning and Guild Village Café performed exceptionally well throughout 2018.

COMMERCIAL TENANCIES

Tenancies within the Guild precinct have remained consistent throughout 2018, except for The Co-op which reduced its footprint, providing the opportunity for a new tenant to move into Guild Village. The tendering process for new refectory outlets began in Semester 2 and has progressed solidly, with a good number of expressions of interest from promising franchises.

CAPITAL PROJECTS REFECTORY

In 2017, the Refectory Refurbishment Project began, including brand new flooring, lighting, indoor and outdoor furniture and a door for direct access to the Tavern. The project added more outlet spaces, allowing students to access a greater diversity of food options in 2019. The Tavern kitchen also received a renewal as part of the project. With the works being completed in 2018, the Refectory is scheduled to be fitted out with 6 new food outlets for the start of Semester 1, 2019.

HACKETT CAFÉ

Renovation works were also undertaken in Hackett Café, with flooring in the dining area being refurbished and new kitchen equipment being installed.



STRATEGIC RESOURCES COMMITTEE

BY MEGAN LEE

The Strategic Resources Committee is responsible for managing the financial and strategic decisions of the Guild, and comprises of the Guild Executive, the PSA President, two members of Guild Council and the staff Management team relating to finance and strategy.

This year the committee tackled the development of the 105th Guild Council budget, which was successfully carried out despite this year being a tumultuous year for the University in regard to student load and income. In addition, the committee conducted a Mid-Year budget review in which we accommodated for a reduced projected revenue in Functions and Catering and have started work on the diversification of our Functions income portfolio and our catering offering.

In addition, the committee was integral during the internal and external audits that the Guild underwent for the first four months of the calendar year. The audits reviewed our event management process, payroll implementation and financial accounts. We are pleased to see positive feedback as a result of these audits, with all recommendations being successfully completed by the end of 2018.

Challenges for the committee have been managing the capital works with the Refectory Project as unexpected delays incurred unanticipated costs. Ultimately the committee successfully oversaw a wonderful Refectory Project as part of the updated Masterplan of 2016. Now the committee will work towards reviewing that masterplan for the remainder of the Guild Village precinct.





GOVERNANCE COMMITTEE

BY MOLLY GOLDACRE

Maintaining good governance by reviewing, interpreting and writing regulations, rules and policies has been the key objective of the Governance Committee in 2018, whilst also updating the Guild Statute Book. This year the Committee has focused on finalising long-term reviews from the past Committees, and updating rules and regulations as needed.

This year the Committee has taken on numerous large scale reviews to their final stages. One of the larger projects this year was the updating of the Annual General Election regulations, which saw the new elected position of General Secretary introduced and the updating of some provisions that were not with the current time. The new Annual General Election regulations were approved by the University Senate.

The other large project that the Committee is in the final stages of finalising is the changes to the General Regulations. This has been a point of discussion and review for the past two Committees and extensive consultation was completed by them that has paved the way for us to be able to bring into effect the new changes. We have recently had a Special Council meeting to approve the General Secretary change, the removal of Sports Council President from council and the inclusion of Chair of Council into the Guild Executive. The changes have been approved by our peers at an Ordinary General Meeting and by the University Senate for commencement in December 2018. The other smaller changes (that do not need Senate approval) we anticipate will be finalised and sent to the last council of the 105th Guild Council in November, again to commence at the beginning of the 106th Council's term.

Another large priority has been to ensure that all department, subcouncils and policies are reviewed on time and with a level of consistency. The Committee this year has approved amendments and updates to a range of department and subcouncil rules; Public Affairs Council, Postgraduate Student Association, Women's Department, Environment Department and the Residential Students Department (RSD). In turn we have also fully updated the Guild Statute Book to not only

reflect these changes but to update other policies that have undergone any amendments.

The Committee was also requested to look into the feasibility and planning of the RSD gaining a vote on Guild Council as they represent a large portion of UWA students with unique issues best represented by the RSD President. This has resulted in a year's worth of consultation and drafting which will be taken to one of the last Guild Councils of 2018 in the form of KPIs. These will be assessed over a set period of time to eventually guide a decision made by the then Guild Council on whether RSD should receive a vote on Council. In 2018 we have reviewed a significant number of policies and documents including the Event Management Policy, the Publications and Promotions Policy and other remaining departments rules such as the Education council, the Pride Department and the Access Department.

A final key focus of the Committee will be to refresh the way that we hand over to the incoming Committee, as it currently stands this is not always a smooth process that ensures the continuity between years. We will be looking into an easier and faster way to track when rules, regulations and policies need to be reviewed and clarity on what the most appropriate way to begin that process would be. This will ensure that no hard work of a previous Committee is lost and that best governance practice is followed in the years to come.

The 2018 Committee has had an extremely productive and successful year and is a testament to the hard work of the Committee and all those involved in our review processes and consultation. We are excited to see a smooth and clear hand over to the next Committee with any tasks that are strategically more long term in nature and the continuation of the hard work.



WELFARE & ADVOCACY COMMITTEE

BY PHEOBE HO

The Welfare & Advocacy Committee is responsible for advising the Guild Council on a range of issues affecting student life and experience on campus through developing and reviewing relevant policies. This year our Committee has primarily functioned as a body approving initiatives and events put forward by the Guild Welfare Department but has also assisted the Department in running some of these events and initiatives.

Key policies and initiatives the Committee was responsible for in 2018 include the Student Resilience Initiative with the UWA School of Psychological Science, providing input on a survey for a worry and anxiety group-based program. Responses from these surveys were then used to inform the development of an anxiety-based program.

The Safety on Campus and Safety on College Row Working groups were projects the Welfare Committee was also involved in. This included identifying 'dark

spots' on campus where students may feel unsafe walking at night, having input on a survey about safety on college row, and input on a respectful relationships and consent module.

Lastly, the Committee was involved in the 'My Health Record' campaign. This aimed to educate students on the pros and cons of having a digital summary of their health and medical information available online. This campaign allowed students to make their own informed decisions with regard to their records and choose whether to opt out before the government deadline.

It has been a rewarding and productive year for the Committee, and we have strived to ensure policies and initiatives implemented have assisted students in gaining the most out of their time at University.

EQUITY & DIVERSITY COMMITTEE BY MEGAN LEE

The Equity and Diversity Committee (E&D) aims to advocate for students who are underrepresented in existing Guild Structures and develop policies and initiatives designed to promote equity and inclusion. In 2018, we welcomed the Ethnocultural Collective Convenor to the E&D committee, with new governing rules and a newly appointed 2019 Convenor.

This year the Ethnocultural Collective was formally established and was a big part of the initiatives run out of the E&D Committee with assistance from the Environment Officer, Basundhara Dutta, and the Women's Officer, Roshni Kaila.

Other projects that the E&D Committee focused on advocating for better mental health and distress services throughout the year and during exams in the Libraries and better support for non-neurotypical students with the inclusion of noise cancelling headphones in the library resource rooms.

In addition, the committee utilised Student Parents on Campus survey data to advocate for the creation of a second parents' room within the libraries. Moving into 2019 there will be a new group study space for student parents to conduct study sessions in a safe environment for their children without disturbing other library goers. The existing space will be converted into private, individual study spaces.





AUDIT & RISK COMMITTEE BY MEGAN LEE

2018 was the first full year of operation for the Guild Audit and Risk Committee. The Committee comprises members of the student Executive, Management team and Guild Council Alumni. The committee is tasked with reviewing the finances and accounts of the Guild in addition to other projects and perceived risks to the organisation. The Alumni members bring an understanding of the Guild's ethos and aims as an organisation with their external perspective.

In 2018, issues that the Guild Audit and Risk committee focused on include the Refectory Project tender process, the legal relationship between the University and the Guild regarding commercial tenancies, the budget, the new Enterprise Bargaining Agreement and governance. The committee has steered the Guild in a direction that promotes good governance and operational excellence.

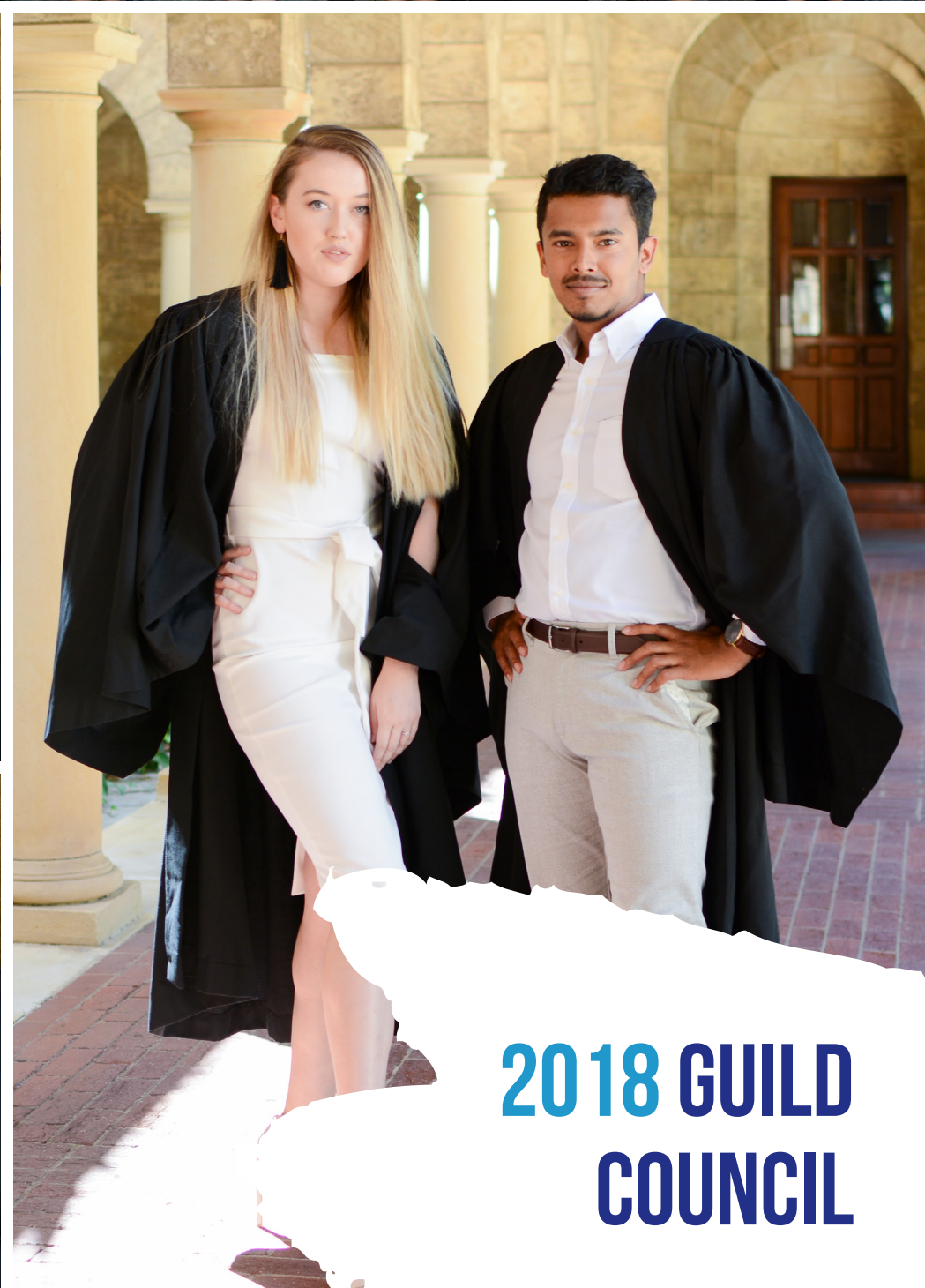
We would like to offer our sincere thanks to our Guild Alumni members, Mr Phillip Kemp (Chair of Audit & Risk), Mr Hamish Johnston, Ms Zarah Burgess and Ms Jacquie Baker for their valued contributions.





03 OFFICE BEARER PORTFOLIOS





**2018 GUILD
COUNCIL**

EDUCATION COUNCIL BY CONRAD HOGG

2018 has seen many new initiatives come out of the Education Council to support the Faculty Societies and actively represent and support the student body at large. This year we piloted the Class Representative System, becoming the first Australian student organisation to start a student-led representative system. In Semester 1, the pilot encompassed 20 units across all faculties and years of study, which was expanded to 50 units in Semester 2, including two units at the Albany campus. Class representatives were trained by the Guild and then worked with their unit coordinator throughout the semester to improve the experience for students within the unit. This program received resoundingly positive feedback and we are looking to its expansion in 2019.

In 2018 the Education Council continued to work closely with the 11 Faculty Societies, delivering over \$60,000 in grants, and new support resources collated from past Faculty Society executives with their tips to running a great FacSoc. My Vice-President Lincoln Aspinall collaborated with the Arts Union to collect data and publish a report on the impact of the Renewal Project on Bachelor of Arts students, which will be valuable data for the Guild and the Arts Union moving forward.

We also worked on several other exciting projects including a 'Best Units Guide' to help students find engaging electives and broadening units, led by my Secretary Patricia Paguio. We provided more resources to train student representatives, and resources to train returning officers to enable club and society elections to run fairly. There has also been significant successful educational advocacy achieved with the University this year. Highlights include a new exam timetable (eliminating 8:30am and 4:30pm exams), compulsory lecture capture and download, updates to assessment policy (removing 70% weighted exams and unfair scaling), more flexible workloads for international students, and much more.

I would like to recognise the contributions of the Faculty Societies, who have all put in a tremendous amount of work into creating communities in their schools and faculties this year. The following Faculty Societies were recognised for having an outstanding contribution in 2018:

- Best Faculty Society: Western Australian Medical Students' Society
- Runner-up Best Faculty Society: Blackstone Society
- Most Innovative Faculty Society: Blackstone Society
- Best New Event: Same Sex Marriage Faux Wedding Reception
- FacSoc's Choice Best Faculty Society: Blackstone Society and The Arts Union





EDUCATION ACTION NETWORK BY PHOEBE BURRAGE

This year the Education Action Network (EAN) furthered grassroots activism at UWA. Through its activism the EAN has accomplished great things by laying the groundwork for future campaigns.

At the start of the year, the Liberal government decreased investment into higher education by \$2.2 billion and further lowered the HECS repayment threshold. The chronic public underfunding has translated into vicious cost-cutting measures by the UWA administration (such as 12-week semesters this year).

In 2018 we focused on strengthening proactive student activism, working towards the end goal of reversing attacks on education. The EAN works to organise and mobilise students to fight for their rights. I am proud to have organised Perth's highly attended National Day of Action (NDA) this year, and a speak-out against the University's decision to reduce active teaching time to 12-week semesters. In addition, in collaboration with the Guild President and Education Council President, we led a campaign called the Save Our Semesters campaign to galvanise the student body against these changes and collect data on how this has impacted student wellbeing and the learning experience.

In the semester break I was one of the student representatives to attend the National Union of Students' (NUS) Education Conference. Student activists linked the chronic underfunding of education in Australia to the increasing presence of militarism on campuses. University administrations have chosen to accept funding from the Defence Department and corporations to make up for the loss in federal revenue. There were several workshops and keynote addresses at this conference on issues including student poverty and homelessness, changes to higher education funding, student safety and engagement with End Rape on Campus, and the launch of the #BooksNotBombs campaign, the national education campaign for 2018.

An important aspect to the EAN's work this year has also been standing up for general social issues affecting students, such as refugee rights. For instance, the EAN helped organise a solidarity photo with international student, Abdullah Kaiser, who was racially abused at the University of Newcastle. It was important to take a stance on this issue to combat growing racism on university campuses, as well as a number of issues that the Guild has a strong stance on through our policy book.



PUBLIC AFFAIRS COUNCIL BY JOSEPH CHAN

In 2018 the Public Affairs Council sought to implement platforms for students to connect with clubs and the community. The council strived for greater student engagement through enhanced presence on campus through art, culture, politics and religion.

UWA Fringe Festival this year has been bigger and better than ever before as we piqued the interest of nearly 1000 people on Facebook. Directed by Amy Header (Public Affairs Council OCM), the council activated the campus with arts, culture and music. The festival included 40 different busking acts (the majority of which showcased the amazing talent from students at UWA), 10 clubs and societies and 100+ different volunteer slots were allocated. The council also hosted Comedy at the Tav, featuring headline acts Sons of Fred, and 5 students competed for our sponsored cash prize award. The culture-packed week concluded with the Fringe After Party, with all proceeds from ticket sales being donated to Relay for Life and the Cancer Council. UWA Fringe Festival raised over \$2000 for Relay for Life.

Under the leadership of the Public Affairs Council's Secretary, Enoch Ma, Faith Week was one of the biggest the Guild has ever seen. The themed week provided a platform for faith clubs to promote their religion. The week concluded with the Interfaith Party, uniting students from

all religious backgrounds in an open, social and accepting environment.

Lead by the Public Affairs Council Vice-President, Crista Santiago, Speed Friending Events have been used in orientation periods to successfully integrate students with their fellow peers. Social Impact Week and Language Week were themed events hosted by committee members Parsa Amid and GiSoo Han respectively. These themed weeks featured collaborations with clubs to promote a common interest in a variety of social problems and issues, offering ways to solve them and hopefully making our world a better place.

This year the Public Affairs Council Treasurer Raymond Deng has built a SOC/PAC Sign-In System from the ground up. Utilising the QFID in student ID, it creates a fast and streamlined way to sign in club executives and proxies for meetings. The Council hopes to expand the system to support online voting.

It has been a jam-packed and exciting year for committee members and the Public Affairs Council looks forward to an even bigger presence on campus in 2019 and an ever-growing relationship with clubs on campus well into the future.



SOCIETIES COUNCIL BY YERIM WON

SOC COUNCIL COMMITTEE

In 2018, the Societies Council (SOC) committee has worked on a handful of projects, some of which laid the groundwork for future committee members to continue in the new year. This includes the new online live CCZ booking system to enable better accessibility to room availabilities and bookings, streamlining the existing process. The framework for EFTPOS machines for clubs to use has been developed and will launch in 2019. SOC funding was increased to \$118,000 for our affiliated clubs, better supporting the increased number of clubs this year. In conjunction with the Welfare Department, a new club award category was introduced in 2018 (at the value of \$300) for clubs that participated in initiatives that supported the welfare of students on campus.

The SOC committee had a stall on O-Day, next to Guild memberships, to trial the promotion of the revised Club Directory, with our experienced committee members offering advice on the different clubs available to new students. The day saw at least 7140 student memberships (based off O-Day grant applications), which includes some students that signed up to multiple clubs.

SOC is the main intermediary means of communication between clubs and societies and the Guild. Therefore, processing and updating executive positions on MyGuild was passed to the SOC President, as communication with clubs regarding their executive positions was seen to be more efficient this way.

SOC EVENTS

Every year, SOC organises two Club Carnivals on Oak Lawn. In Semester 1, 89 clubs were reported to have attended Club Carnival, and 80 clubs were recorded in attendance in Semester 2. In addition, six corporate sponsors attended Club Carnival, enticing students down to Oak Lawn.

SOC MEETINGS & TRAINING

Taking on feedback from 2017, SOC has kept the duration of the SOC meetings as short as possible and experimented with different varieties of food to keep club executives fed and engaged at every meeting. An average of 90 club representatives attended each of the seven meetings in 2018. A total of eight new clubs were welcomed and affiliated to SOC this year. This was a decrease from 2017 as a result of more stringent processing of new club applications by the SOC committee, before enabling prospective clubs to pitch for affiliation at SOC Meetings.

TENANCY

The Tenancy Committee, lead by Jacob Colangelo in 2018, reallocated all the Cameron Hall and CCZ lockers and awarded the newly vacated Cameron Hall room #183 to the clubs UCBA and WAC. The floorboards in this room were refurbished for \$2000.

It was a privilege to work with and get to know so many passionate and hardworking students that help club culture thrive at UWA. Seeing the growth and cohesion of the SOC committee was truly rewarding to experience this year.





ALBANY STUDENTS' ASSOCIATION

BY KARA POT

The Albany Students' Association proudly represents rural students studying at the University of Western Australia's Albany Campus. The campus currently supports approximately 200 students, including those undertaking studies in the Smart Start program, undergraduates, as well as postgraduates, and looks forward to its growth following new student housing that has opened this year.

In 2018, the Association has prioritised building a campus community and working with the Guild in Perth to ensure our students have high quality experiences and opportunities. This included increasing student engagement in events and decision-making. In conjunction with the Education Council, the Albany Students' Association involved students in the Class Representative Program, and promoted resources such as the Guild Second-hand Bookshop, and financial and academic support. It has been rewarding to see enthusiasm and participation in events run by members of the Association throughout the year & we will continue looking at new marketing opportunities for 2019.

Some successful initiatives that took place this year included participation in the annual Albany ANZAC parade, where thirteen representatives proudly showed their support and pride in front of the entire Albany

community. We also assisted in the UniMentor program, promoting volunteering opportunities in the community and have been involved in securing a large student and staff discount for first aid training. Well attended social events held throughout 2018, to encourage student atmosphere on campus, included movie nights, a table tennis competition, a raffle, Make a Keep Cup Day, end of Semester events and a student favourite: the semesterly quiz night. Supplying students with free kitchen facilities, free yoga, as well as keeping the student common room a comfortable, fun, and safe environment has been most appreciated by students which we aim to continue in 2019.

Additionally, the Albany Students' Association rules were reviewed and revised in 2018 to properly reflect the student structure on campus and to ensure these rules mirror our current practices.

Looking ahead to 2019, the Albany Students' Association aims to continue supporting students and provide them with equal opportunities while studying at the Albany campus. To help us achieve this we aim to establish stronger communication with the Guild in Perth, as well as maintain our positive relationship with the wider University community, the Friends of UWA Albany and City of Albany community.



INTERNATIONAL STUDENTS' SERVICE BY SUCHI KALIA

The International Students' Service (ISS) laid out its foundation for 2018 by working to increase engagement with international students on campus while ensuring that all their needs were looked after. Our focus in 2018 included running affordable and inclusive social events, tackling academic issues and promoting the ISS through collaboration on campus.

Firstly, we ran several social events across the year to increase engagement with international students on campus. In Semester 1, we ran an International Student Catch-up lunch for international students to mingle and meet each other. The social team also ran its annual trip to Rottnest Island, (which sold out) with 70 students and 10 committee members going on the trip.

In Semester 2, we ran new social events such as a carnival, paintball and a cocktail night. Our social events in Semester 2 allowed for collaboration with different clubs and departments such as Perth International, Italian Club, Postgraduate Students' Association (PSA) and the Multi-Cultural Week committee. This increased engagement and interaction between domestic and international students, providing an opportunity to learn about each other's cultures. Our paintball event, which was run during the mid-semester break sold out as well, allowing 40 students and 4 committee members to participate. Our cocktail night wrapped up our social events for the year with about 80 people attending the event excluding our 18-member strong committee.



Secondly, ISS worked hard to ensure that international students' needs were met, and their welfare was looked after. In Semester 1, we ran academic misconduct workshops in collaboration with the PSA to educate students on what constitutes academic misconduct and how they can look at improving their work. We also gave out study packs to students to help them through examination and assignment periods.

In Semester 2, we started an outreach program, working in collaboration with the different faculty societies on a weekly basis. The purpose of this outreach program was to promote ISS and to support the international representatives of the various faculty societies to ensure students across different disciplines can identify their respective student leaders.

Lastly, ISS has restarted the International Student Council (ISC), which provides an opportunity for multicultural clubs, faculty societies and colleges at UWA to come together to collaborate and share ideas to increase engagement with international students. This allows various student leaders to come together and tackle generalised issues that international students face on campus, helping to make their university journey smoother.

ENVIRONMENT DEPARTMENT BY BASUNDHARA DUTTA

The Environment Department's aims for 2018 were to promote sustainability on campus by providing a larger platform for students to engage and advocate for issues relating to the environment and sustainability. In 2018, the Department also aimed to diversify their events through running more collaborative events as well as continuing the traditional initiatives.

The Environment Department's engagement has increased in 2018 through relaunching the Department's Instagram, running more pop-up workshops and strengthening relations with the wider community. The Department's successful engagement with students started with the 'Make Your Own Succulent in a Jar' event during Orientation week, giving out 200 succulents within an hour. The 'Make Your Own KeepCup' events were the Department's most successful events, selling almost 700 KeepCups in 3 hours, and selling KeepCups at the Albany campus as well. Through relaunching the Environment Department's Instagram account, it helped the Department to expand reach and involvement with UWA students and get the wider community involved in sustainable initiatives. The Environment Department also strengthened relations within the University community. In 2018, the Department worked closely with Friends of the Grounds for their events and initiatives, worked with Campus Management to implement sustainable transport options, sustainability on campus and revamping the Sustainability Plan, as well as working with UWA Alumni to engage the wider UWA community with sustainability. Overall, the Department received over 400 sign-ups throughout the year.

In 2018, the Department ran many events and collaborations, as well as new initiatives on campus. The Environment Department ran the largest EnviroFest with over 20 stallholders and presented the most diverse Enviro Week, hosting events such as Matilda Bay Clean Ups, TedxUWA talks, and the inaugural Tree-via Night with 130+ attendees. The Department also collaborated with many clubs and societies to spread the message of sustainability campus wide.

Advocating for sustainable actions on campus has been another key objective for the Environment Department. In 2018, the Department worked with Geniux and University Hall to launch an electric scooter bike sharing platform for inter-campus travel. The Environment Department is working on updating the current Guild Sustainability Plan to ensure that the Guild continues to operate efficiently. Additionally, the Environment Department relaunched the Fossil Free UWA campaign to encourage UWA to divest and invest in renewable energy, and we worked with 350 Australia, a divestment organisation, on national divestment campaigns.





PRIDE DEPARTMENT BY DYLAN PERKINS & FRASER WINDSOR

In 2018, the Pride Department has seen considerable improvement in our delivery of services and events to LGBT+ students on campus. In particular we excelled in four key areas, namely: Camp Camp, Pride Week, the new LGBT Collectives, and in advocacy.

CAMP CAMP

For the first time ever, the Pride Department ran a camp, which we held at Camp Leschenaultia. The rationale for this inaugural event was to provide a vehicle through which LGBT+ students could meet one another in a relaxed and fun environment and to allow them to develop strong networks to get them through university and into later life. Whilst there is always room to improve on new initiatives, we know that the benefits of running this camp outweighed any fiscal losses incurred.

PRIDE WEEK

The Pride Department's theme week was one of the most successful in recent memory. During Pride week we launched our annual publication, Outspoken, with a very successful and well attended wine and cheese night. We also organised a successful Pridefest event, where clubs were able to come down and interact with students and allow them to embrace the spirit of inclusivity. We ran an LGBT+ Networking night, ran the most successful Coming Out With Cake Event to date, and finally organised an amazingly well attended Pride Party. These five events were well up in terms of attendance from 2017, and also

brought in a fair amount of income for the department.

LGBT COLLECTIVES

A major initiative for this year has been the development of the collectives within the Pride Department. In a similar vein to some other Guild departments, we created four collectives to represent different groups within the Pride Department membership namely the Lesbian, Gay, Bisexual, and Trans groups. These collectives were created to represent these groups and to advise the Pride Officers on issues pertaining specifically to their collectives.

ADVOCACY

Finally, 2018 saw us undertake a significant level of advocacy. In particular we began working with the University on improving the quality of life for trans students – firstly by petitioning the University to waive name change fees, and secondly by running a protest in opposition to a planned talk by Doctor Quentin Van Meter (a well-known American anti-trans activist) organised by the Australian Family Association held at the University. The protest was attended by more than 200 people and was a formative part of supporting the community and showing opposition to events that seek to vilify members of our wider UWA community.

We would like to thank our 2018 committee who have worked tirelessly this year to bring about a smooth and successful year.



2018 STUDENT REP ACHIEVEMENTS





MATURE AGE STU

MATURE AGE STUDENTS' ASSOCIATION BY SUGANDHA

The Mature Age Students' Association (MASA) is a growing community at UWA. This year we have worked together with the Mature Age Pathway of the University to engage more students with the Association before O-Day. Key events such as the Welcome Lunch, Tav catch-ups, Hackett lunches, coffee catch-ups and Bi-annual barbecues highlight the social events that have taken place in 2018. There have also been group study sessions nearer to exams and a cocktail night for the end of the year, with the aim to build a strong mature age student community.

We are working with the Postgraduate Students' Association (PSA) to collaborate on events such as Family Days and starting a shared Student Parents' Collective between the departments. This collective will be able to provide welfare, educational and social support for like-minded people. We believe that future collaborations between the departments can bring about networking opportunities for many students.

The vision for this year has laid a platform for 2019 to focus more on education and welfare related initiatives such as group study sessions and MASA Hack-It events. These new initiatives will be supporting the close-knit community that currently exists in MASA, providing mutual support for each other. The social events will also be of higher quality and add more value to the mature aged students. All this will start by formulating a marketing strategy to reach mature aged students in an effective way.

A unique challenge for mature age student representation is ensuring a consistent exchange of information and engagement, as they juggle MASA commitments as well as university, work and family. We have sought to address this by working on a comprehensive handover process in areas such as event management plans and finance procedures amongst other recommendations from this year's committee.



RESIDENTIAL STUDENTS' DEPARTMENT

BY MADDIE HEDDERWICK

In 2018 the Residential Students' Department (RSD) has thrived in its endeavours. Our department is responsible for providing a link between the Guild and all UWA residential students from each of the 5 colleges. This year we have strived to expand the objectives of the RSD to include solving issues arising in areas such as welfare, education and engagement with the wider community, and focused on supporting the health and wellbeing of college students.

In line with this vision, new initiatives included the Yellow Brick Row Welfare Expo, held at every college in the initial weeks of Semester 1. This allowed college residents to engage with volunteers from Guild and University services such as Guild Student Assist and Uni Access. Furthermore, in Semester 2 the RSD was successful in orchestrating the inaugural College Row Welfare Week, consisting of themed days catered to college specific issues such as homesickness and Safety on Campus. Events were free, held across the different campuses, and included free massages and a health expo, a self-defence class, a Lived Experience Panel in collaboration with the Health Promotions Unit, an Indigenous Campfire and much more! We have received very positive feedback and look forward to the 2019 committee further developing this event.

In addition to our annual Culture Cup, the RSD introduced the Community Cup to encourage residents to engage with the wider UWA and Perth Community. Included in the cup were PROSH, HBF Run for a Reason, a Cottesloe Beach Clean Up Day and UWA Relay for Life. Congratulations to St Catherine's College for winning the inaugural Community Cup and to College Row as a whole for raising \$15,752 and running 4,100 laps for Relay for Life. In 2018 Culture Cup was also awarded to St Catherine's College for their dominating performance in our annual series of arts events – Fresher Dance, Lip Dub, Battle of the Bands and Inter-College Debating. Congratulations to St Catherine's!

On top of our new initiatives, we have maintained the quality of our annual events and seen an increase in attendance and engagement this year. In Orientation Week, Fresher Festival had 500 first year residents participating, and our Inter-College Ball sold out with 300 residents coming together to celebrate our community. We expanded the Battle of the Bands venue into the Refectory to increase capacity, making it the biggest it has ever been!

This report has simply touched the surface of the achievements of the 2018 RSD, and we are excited to see the department continue to thrive in 2019 and beyond.



SPORTS

BY MOLLY GOLDACRE

The Sports Representative's main objective is to promote and provide accessible, enjoyable and exciting sporting opportunities on campus for all students. This year we have seen many changes and updates to the sporting opportunities that students can engage with at UWA.

One of the main focuses of the Sports Representative is to work collaboratively with UWA Sports in helping run the Interfaculty sporting competition. This competition runs every Wednesday for two hours over lunch and this year we implemented the introduction of new rounds of sport such as Quidditch, ESports, European Handball and a Cross Campus Run. These new sports saw a much needed refresh to the competition and saw high turn out during those weeks, with over 70 students in attendance for the ESports week, most of whom had never competed in an Interfaculty Sport competition before. We also coupled this new engagement and excitement with the introduction of bye weeks, where possible, so that students had weeks where they can focus on studies and not make the competition so rigorous for those involved.

Further collaboration with UWA Sports came with the inaugural Sport Stakeholder Reference group. By the end of the year we will have had four of these reference group meetings which provide students an opportunity to give feedback on the sporting opportunities they have access to on campus. The aim for 2019 is to grow the representation of this group and increase numbers to introduce a wider range of feedback and personal experiences from differing students.

This year also saw the purchase of new sporting equipment, which is free to hire from the Guild Student Centre and aims to provide students with the opportunity to relax and play some fun activities when they need to de-stress. In 2019 we will look to expand the reach of the publication of these resources.

2018 has seen the expansion of the Sports Representative's portfolio and impact on campus with many tasks continuing on to the incoming representative. We look forward to seeing more hard work in engaging students in sport on campus in the future.





WASAC BY BRIANNE YARRAN

The Western Australian Students Aboriginal Corporation (WASAC) is the representative body for over 250 Indigenous students at the University of Western Australia. WASAC aims to support all Indigenous students and organises social and cultural awareness activities. The 2018 WASAC committee has worked to ensure that there is a strong Indigenous culture on campus through events and initiatives.

“Cheap Tuesday” is a fortnightly event where WASAC provides an affordable lunch for its members. This is a consistently popular event as it creates a family-orientated environment, which is a such a strong value in Indigenous culture.

Mardanjoo Week (Mardanjoo means ‘hands coming together’ in Noongar language) is a week-long celebration where WASAC showcases Indigenous culture to everyone on campus. This year, Mardanjoo Week consisted of:

- A Welcome to Country;
- A Sand ceremony;
- A craft sale of WASAC student art;
- ‘Shenton’s Got Talent’ – a talent show for members of WASAC to showcase a variety of talents and performances;
- A mixed AFL match between the Physical Education Students Association (PESA) and WASAC; and
- An Indigenous Careers Fair.

A core responsibility of WASAC is to support Indigenous students in sporting events. As part of this responsibility, WASAC sponsored the Western Waagyls team to represent



UWA at the 23rd Indigenous Nationals. This year, the Indigenous Nationals were held in Sydney, hosted by Macquarie University. The Western Waagyls played four sports; touch football, netball, basketball and volleyball. The team played finals in touch football, netball and basketball. Overall, the team placed fifth, and, came first out of all the Western Australian universities. Next year UWA will be hosting the Indigenous Nationals, and WASAC will continue its support for all students involved.

In 2018 the committee organised a range of social events as well. These included a board games night, ‘The Bachelor’ finale viewings, pizza nights and sundowners. All of these were a way for newer students to become involved in WASAC and establish new friendships and social groups.

WASAC members are also closely involved with high school outreach programs run by the School of Indigenous Studies (SIS). The SIS outreach program includes events that range from one-day events to week-long camps and are held both on and off campus.

In 2019 WASAC will continue its efforts to represent and support all Indigenous students at UWA. The committee also hopes to expand to work with other clubs and faculty societies, to continue to increase awareness of Indigenous culture and perspectives.



WELFARE DEPARTMENT

BY PHEOBE HO

This year the Welfare Department introduced new initiatives and events aimed at promoting positive health and wellbeing on campus, maintaining the sustainability of welfare resources and services, and ensuring low-barrier accessibility to support.

MENTAL HEALTH

In Semester 1, we ran a mental health lived experience panel discussion in collaboration with the UWA Health Promotion Unit, to help students share their stories of hope and recovery in safe and purposeful ways. We also ran a sold-out Mental Health Slam Poetry Night and Men's Mental Health Breakfast, with support services in attendance. These events aimed to reduce mental health stigma at UWA.

In Semester 2, our Department ran several peer group sessions in conjunction with Guild Student Assist that helped students learn mindfulness-based strategies to use during stressful situations.

We developed a comprehensive mental health service directory, organised by type of mental health challenge, cost, and location. This will be transformed into an interactive click-through directory for 2019. Additionally, we rolled out coffee cups printed with positive affirmations and cups featuring Guild Student Assist encouraging a positive mindset, letting students know help is always available.

INTERNATIONAL STUDENTS & WELFARE

We created International Student Welfare packs, consisting of condensed, easy-to-understand information on sexual health, mental health, accommodation and budgeting, academic misconduct and study tips, the Australian healthcare system, and studying in Australia. These were translated into Chinese and distributed during O-Day, proving to be very popular.

FOOD PANTRY INITIATIVE

The Food Pantry initiative was launched in 2016, aiming to provide short-term food and sanitary relief to students struggling to meet the expenses associated with education, living, and achieving basic nutrition. In 2018, we hit a record of 73 students accessing the Food Pantry in May, a big increase from the average of 30 students per month (during semesters) in 2017. In addition to continuing food drives we also increased our Food Pantry donations through partnerships with UWA Sport, St Catherine's College, UWA libraries, and University faculties. We also received a \$3000 UWA Alumni Grant for the initiative.

NUTRITION & PHYSICAL WELLNESS

In Semester 1, we ran a 'Re-Fuel Tuesdays' initiative to promote good health and nutrition through social outreach and distributing nutritious food items. We also ran a campus-wide 'PJ Day', to raise awareness for good sleep hygiene, and raise funds for the Sleep Health Foundation.

We ran a MasterChef Cooking MasterClass encouraging students to submit nutritional and affordable recipes that would contribute to a 'Meals on a Budget' cookbook. Students were able to learn simple cooking tips and enjoy a scrumptious meal!

WELFARE WEEKS

We ran two very successful Welfare Weeks in both semesters, with Semester 2 coinciding with National Mental Health Week. Activities included free physio massages, nutritional breakfasts, giant bubble soccer, art therapy, soup and support, clothes swap for homelessness awareness, free fitness classes and so much more! It was a pleasure seeing students embracing self-care.

WOMEN'S DEPARTMENT BY ROSHNI KAILA



2018 saw an incredible expansion of the Women's Department, with a primary focus being to expand its outreach. The year began with introducing the Department to new students during O-Week and continuing our free Women's Department guides and phone cardholders, with information about safety and security on campus, and introducing t-shirts. In Semester 1, two sets of free self-defence classes were held, and International Women's Day was celebrated on 8th March with an intersectional gender pay gap bake sale.

The Department ran two themed weeks this year. SCREW (Sex, Consent, Respect, Education, Wellbeing) Week took place in Semester 1, with a self-defence class, Sex Ed in the Tavern and a 'Gals (+Non-Binary Pals) Night' held in collaboration with various clubs. The largest ever Women's Week was run in Semester 2. Over 20 clubs, faculty societies and Guild departments joined forces to present 15 events, activities and initiatives. These included a 'Women in Research' Panel Discussion, Women's Week Tavern Show featuring live performances by female-identifying students, feminist sticker campaign, and a video produced for the Guild Facebook page promoting feminism in our community.

Following the release of the Change the Course report in 2017, the Women's Department has continued in campaigning for and promoting safety on campus. As part of the NUS Women's Department's We Will Not Be Silent campaign, the Department participated in the Women's National Day of Action and created UWA-specific demands for the improvement of safety for women and non-binary students on campus. A major achievement in this area was in work done with UWA Security to upgrade its services, which included the implementation of an SMS safety service, introducing sexual violence training for security officers and the introduction of two female security officers. Additionally, 2017 survey results were used in lobbying Campus Management for the improvement of lighting on campus, complemented by two night-time walks around campus to identify potential areas that people may feel unsafe. The Department has also continued to present a strong voice on various university initiatives such as the Safety on Campus Working Group, the College Row Cultural Review and the implementation of the new Respectful Behaviour Policy.

ACCESS DEPARTMENT BY CHARLOTTE PENNELL

The Access Department is an autonomous department that exists for students with a lived experience of disability, chronic illness or mental illness and for student carers. 2018 has been the Access Department's first full year as a department and we have focused on community, advocacy and activism as well as education.

The Access Department has worked on fostering a community around the department as well as engaging with pre-existing communities at UWA. This can be seen in development of the Women's Access Collective, collaborative events with other UWA clubs and Guild departments, and the formation of a partnership with the Perth Active Depression Support Group. The Access Department's historic roots as a collective can be seen in our continuing online community presence as a Facebook group with over 130 members.

In working on advocacy and activism this year the Access Department has needed to keep in mind that advocacy for students with disabilities is markedly different in many ways from able-bodied and able-minded students. For example, traditional approaches to advocacy and activism such as stand-ins or other physical protests are inherently inaccessible. As such the Department's advocacy and activism work this year has involved fostering positive working relationships with the Guild Student Assist and UniAccess, including the first mention of students with disabilities and accessibility issues in the Guild Policy Guide and partnership with the NUS Disabilities Department in their national 'Demand Disability Rights' campaign. This national campaign has seen UWA students participate in a photo campaign as well as signing a national petition.

In 2018 the Access Department has sought to engage and educate both students with disabilities and the general University population through several events and initiatives such as: deaf awareness training for staff, panel discussions, movie nights, the men's mental health breakfast, and social media campaigns seeking to assist students with navigating the disability support services available at UWA.

This year the Access Department ran 15 events with highlights being our art exhibition, held during the first ever 'Access Week', and partnerships with UWA clubs such as Unigames, The Christian Union, the Arts Union and Amnesty International.





TENANCY BY JACOB COLANGELO

The Tenancy Committee oversees the storage and clubroom facilities administered to clubs by the Guild. The Tenancy Committee works heavily with the Societies Council to provide the best experience for the clubs we manage.

The committee has been extremely busy with a mid-year reallocation of storage facilities. The committee reviewed current tenants and how they were using their facilities. The Guild Treasurer and I have worked in the background with the Engagement staff to review how our loan out system currently operates and develop recommendations for the 2019 Tenancy Committee to implement, improving the system for club executives.

The committee also reallocated Cameron Hall Room #183, with the room having a portion of its floorboard replaced to keep up with the quality expected by tenants. All tenants this year have kept their room to extremely high standards and have performed extremely well during our busy bees.

Club room and storage allows clubs to function in a more efficient way. This efficiency allows clubs to better provide for their members. It is pivotal that we continue to provide an excellent service to these clubs.





POSTGRADUATE STUDENTS' ASSOCIATION

BY PETER WATSON

INTRODUCTION

This year the Postgraduate Students' Association (PSA) has retained the strengths and successes built by previous committees and expanded the breadth of support and community available to UWA postgraduate students. Our goals have been to help acclimatise, enrich the experiences and prepare our students for the challenges beyond university during their time at UWA.

AWARDS & GRANTS

Through our Small Grants scheme in 2018 the PSA has provided over \$30,000 to support 25 students to pursue their research around the globe and sponsor the annual Limina Conference, held at UWA. With the growing focus on the globalisation of research our Fieldwork and Data Collection awards have enabled students to complete their studies in areas as far afield as the Seychelles and Rwanda. Meanwhile our Conference Travel Awards have provided for young researchers to present their work at key conferences both in Australia and internationally.

EVENTS

The PSA have always focused on providing events that are accessible to the cross section of the student body that we represent. We have continued to host family friendly events such as our SciTech evening and reintroduced our Family Day. This year we have experimented with our flagship event Connect (monthly social networking event) by providing wholly for vegetarians as a non-exclusive diet and we also introduced bus transfers to the highly popular PSA Stargazing nights to better engage international students.

Overall 2018 has proved to be a strong year for our social arm with a successful Quiz Night and a Wine & Cheese Night, growth within Connect to consistently serve over 100 people, engagement with Guild cultural clubs and societies to provide international cuisine to our Postgrad Café (a non-alcoholic alternative catch up for Postgrads), the re-establishment of our Board

Game Nights, working alongside the Guild Women's Department for a Women in Research panel and a strong orientation program in both semesters.

ADVOCACY

The PSA has played our role in providing input and perspective to the Research workstream as part of the University's 2030 Vision strategy. The PSA has advocated for PhD students during changes to the candidature processes ensuring fair assessment under the newly introduced viva voce. The PSA will also be on the steering committee of the Review of Cycle 2 courses which will assess the effectiveness, delivery and competitiveness among other criteria of UWA Masters level programs.

ENGAGEMENT

The PSA remains strongly engaged with the postgraduate cohort with a typical open rate of our online newsletter (the Post) of approximately 40%. This sits well above the industry standard of 16.3% and the highest of Guild newsletters. Our social media platforms are growing steadily with our Facebook page reaching over 2,800 likes this year and the relaunch of our Instagram account. In building our face to face community we have consistently promoted the use of our Common Room and redecorated it to make it more inviting to students. We also sold PSA t-shirts to make postgrads feel more a part of the community and easily identify each other around campus.

CONCLUSION

2019 will no doubt pose some challenges for the PSA. We have begun work and discussions with the University around career and job readiness in an uncertain market and hope to explore areas of innovation, entrepreneurship and commercialisation to equip our students with complementary skills. This will all be done against a backdrop of support and community that the PSA has become valued for by many of our students.



NATIONAL UNION OF STUDENTS BY MEGAN LEE

The National Union of Students (NUS) is the peak representative body for undergraduate tertiary students in Australia. The UWA Student Guild is affiliated and accredited to the NUS, which means that at the annual National Conference elected UWA students can pass motions on what the NUS should prioritise through the year in regard to campaigns. The NUS representatives can also vote in the elections for the incoming NUS Office Bearers.

The conference runs in December of each year for the prospective year. Last years' delegates not only voted on a number of motions but also contributed a significant amount of their own policies and ideas to the National Conference. Notably these policies included issues around funding to higher education, combating sexual assault and harassment on campus, and tackling youth unemployment, mass casualisation and youth homelessness. A number of these have become core campaigns of the NUS Women's, Welfare and Education portfolios.

In addition to the National Conference, the NUS run conferences for student leaders to network, upskill and information share. These include the NUS Presidents' Summit, NUS Education Conference and NUS Disabilities Conference. This year, I attended the NUS Presidents' summit alongside almost all other student union presidents in the country, as well as attending the NUS Education Conference alongside several other UWA student representatives. The NUS also



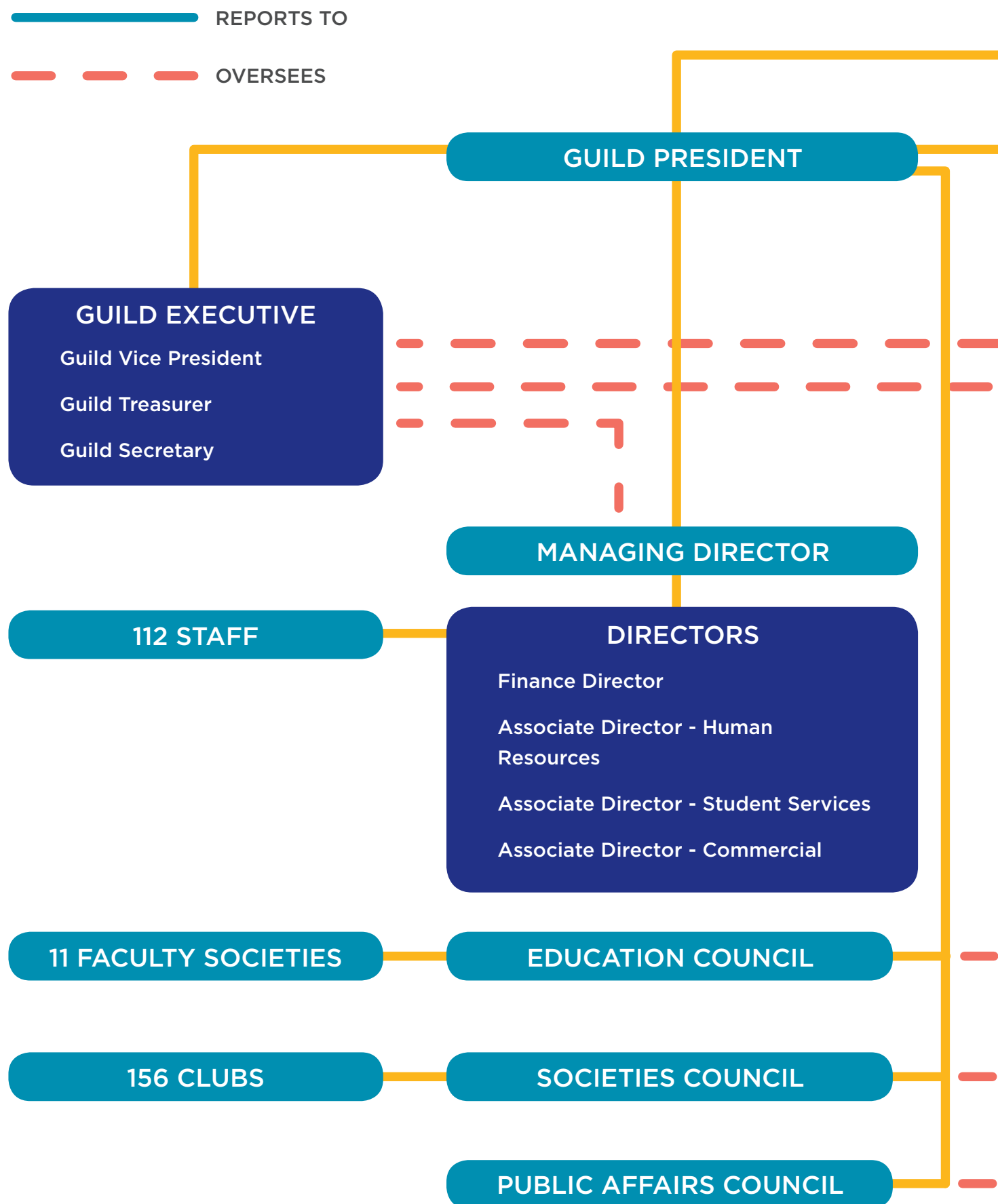
supported the Network of Women Students Conference and Queer Collaborations Conference.

Guild Office Bearers and the Education Action Network (EAN) have collaborated with the NUS throughout the year on several key campaigns. The most successful of which has been the NUS Women's Officers campaign, We Will Not Be Silent campaign to end sexual violence on university campuses. This campaign included an audit of University performance against their commitments in the Respect. Now. Always. campaign.

The closest point of collaboration has been regarding the proposed changes to the HECS-HELP repayment threshold and caps to how much debt students can incur for their studies. As a postgraduate heavy institution, these changes had the potential to seriously impact the students of UWA. Together, the Guild, the NUS and the Council of Australia Postgraduate Associations commissioned a research report into the effects of this legislative change to utilise in lobbying cross-benchers. The report found that UWA Pharmacy Postgrads would be adversely impacted.

The National Union of Students has been incredibly active this year and we hope that future delegates from UWA ensure that issues faced by our peers are on the forefront of the national agenda.

GOVERNANCE STRUCTURE





FIGURES

CATEGORIES	AUDITED 2018	BUDGET 2018	AUDITED 2017
Student Services & Amenities Funding (SSAF) and Associate Membership	2,734,889	2,943,970	2,825,978
Property (net return)	249,959	142,555	417,738
Catering Division (net return)	45,390	179,920	68,362
Second Hand Bookshop (net return)	(2,050)	1,165	1,762
Tavern (net return)	(7,177)	150,000	(19,349)
TOTAL OPERATING INCOME	3,021,011	3,417,610	3,294,491
Student Representation	(494,445)	(504,054)	(535,079)
Sub Councils and Guild Departments	(289,851)	(322,054)	(248,383)
Student Assist	(359,701)	(422,806)	(286,853)
Student Services	(698,258)	(736,132)	(662,682)
Volunteer Centre	(182,234)	(209,643)	(168,500)
Administration Services	(472,004)	(514,763)	(444,652)
Financial Services	(535,359)	(626,444)	(620,839)
Information Technology Services	(112,452)	(133,952)	(118,252)
TOTAL EXPENDITURE	(3,144,304)	(3,469,848)	(3,085,240)
SURPLUS / (DEFICIT) FROM OPERATING ITEMS	(123,293)	(52,238)	209,251
Non-Operating Income - Mainly UWA Pool Investments	35,451	124,700	432,346
REPORTED ACCOUNTING SURPLUS/(DEFICIT)	(87,842)	72,462	641,597
CASH FLOW SUMMARY			
Accounting Surplus (Deficit)	(87,842)	72,462	641,597
Add Back Depreciation (non-cash)	467,229	496,957	475,751
Deduct Non-Operating Income	(33,231)	(124,700)	(453,960)
Changes in Assets and Liabilities	33,399		443,406
CASH SURPLUS / (DEFICIT) FROM OPERATING ITEMS	379,555	444,719	1,106,794
(Deposits)/Withdrawals in Investing Activities	696,102	0	(119,479)
CASH SURPLUS/(DEFICIT) BEFORE CAPITAL EXPENDITURE	1,075,657	444,719	987,315
Capital Expenditure	(1,896,643)	(1,705,000)	(171,900)
NET CASH SURPLUS/(DEFICIT)	(820,986)	(1,260,281)	815,415

UWA STUDENT GUILD STATEMENT OF AVAILABLE NET CASH & INVESTMENTS		DEC 2018 AUDITED	DEC 2017 AUDITED
Current Assets	2,670,377	4,244,120	2,781,092
Non-Current Assets	7,964,215	6,934,374	7,226,715
CASH AND INVESTMENTS		10,634,592	11,178,494
Current & Non-Current Liabilities	(1,902,296)	(2,358,356)	(1,829,266)
TOTAL LIABILITIES		(1,902,296)	(2,358,356)
NET AVAILABLE CASH & INVESTMENTS		8,732,296	8,820,138

