



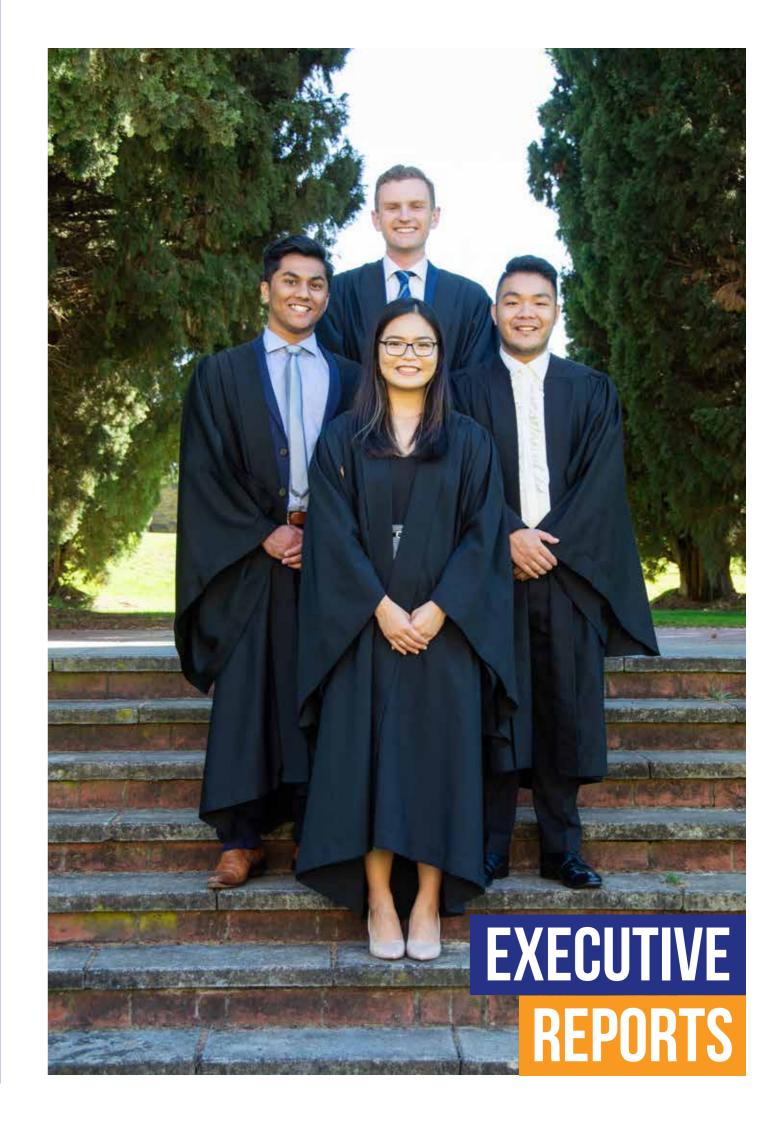
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UWA Student Guild Annual Report 2019

STUDENT REP

2019 ACHIEVEMENTS





GULD 19 COUNCIL













GUILD PRESIDENT'S REPORT

It has been a privilege to serve as the 2019 Guild President, and provide representation, support, and services to the 25,000+ students that we serve. This year has been full of opportunities. hard work and success for the Guild, and I have been proud to work with my fellow Office Bearers to improve the experience of every student studying at UWA.

KEY HIGHLIGHTS AND ACTIVITIES

STUDENT LEADER SUMMIT

This year the Guild held WA's first ever Student Leader Summit. This event brought together student leaders at UWA and other universities with pre-eminent leaders in the state. Held at the University Club, the event included keynote addresses from the Vice-Chancellor Prof. Dawn Freshwater, double Olympian Heidi Gan, Hon. Stephen Smith, and Hon. Madeleine King, and panels on Women in Leadership and the Leaders of the Future. The event was incredibly well received, and it was rewarding to build capacity in our student leaders.

INDIGENOUS STRATEGY

In 2019 the Guild endorsed, launched and began to implement its Indigenous Strategy. This Strategy will enable the Guild to better engage with Indigenous students, staff and community, and improve the value that it delivers back to Indigenous students studying at UWA. I would like to thank WASAC (WA Student Aboriginal Corporation), for their hard work bringing this together.

THE PARTNERSHIP

In 2019 the Guild continued to work closely with the University in the implementation of The Partnership Agreement. We have strengthened our relationships and continued to constructively and critically engage with the Senate and the University Executive. Central to this has been student engagement in UWA's 2030 Vision and 2025 Strategic Plan. We have been proud to work with the University in positioning itself for the coming decade, and are pleased to see the student experience placed front and centre in the Education Plan.

EXTERNAL RELATIONSHIPS

In 2019 we have continued to develop relationships with partner organisations. The friendship between the Guild and the Convocation has continued to flourish and bear fruit. As in previous years we have continued to be engaged in established student networks through the National Union of Students, and other national student bodies. We have put the student voice on a national and international platform through Universities Australia, the Group of Eight, and the World Universities Network

FREEDOM OF EXPRESSION

Freedom of Expression at Australia Universities has remained a high-profile issue across Australia, especially at UWA following

the controversy around a contentious speaker late in 2018. I acted as the student member of the Vice-Chancellor's Working Group on Freedom of Expression. We engaged in broad consultation across the University community, and after much consideration proposed a UWA statement on Freedom of Expression, which was accepted by the Senate. This statement acknowledges and balances the right to express one's self freely with the right to be free from harm at university.

UNCERTAINTY IN HIGHER EDUCATION

Funding for higher education in Australia has remained uncertain since the efficiency dividend delivered in MYEFO 2018, which removed c. \$2 billion of funding from universities over two years. 2019 has seen little change from this position, with the notable exception of the introduction of a small pool of performance-based funding, which will allocate funds to universities based on their performance in four areas. This leaves universities in a tenuous and underfunded position, and it is important that the Guild continues to monitor and respond to decisions made about university funding, which have a direct impact on the ability of universities to deliver highquality educational experiences for students.

ALBANY

A key part of improving our engagement has been interacting with students at the Albany Centre. The 106th Guild Council has been heavily involved in the campus and the Albany Students' Association, the Guild's Department in Albany. Student representatives have travelled to Albany to run events for students in Albany, and we have supported the Student Association in improving its engagement with the students, and with the local community. Highlights include new arrangements with local businesses and better supporting student wellbeing.

The 2018-2021 Strategic Plan positions the Guild to deliver more value back to our members and be a leading student organisation internationally. 2019 has seen us focus on the four pillars identified in the plan: improving student support, increasing engagement, representing the student voice, and better spaces on campus.

IMPROVING STUDENT SUPPORT

This year the Guild reformed the business model of our flagship support service Student Assist, making it more sustainable by managing demand and administrative tasks. We also launched the Wellbeing Volunteers program through Guild Volunteering, training students to provide peer support to students at events and refer them to appropriate services. The Guild has also embarked on a new project to convene a WA Student Health and Wellbeing Partnership, bringing together universities, students, government, and NGOs to focus on improving the wellbeing of students in a collaborative way.

INCREASING ENGAGEMENT

The Guild has placed a big emphasis on improving its communications with students in 2019. At the start of the year, I convened the Communications and Transparency Working Group to focus on how the Guild can better communicate and relate to its members. This has resulted in new ways of communicating with the student body - providing more information about the Guild's operations and expenditure, refreshing our presence on social media, releasing regular video updates, and a new format for Guild Weekly.

We have also launched a new website for the Guild. This website represents a significant capital investment, and will allow students to more easily find information online, and get involved in the student community. It also includes new CRM systems to allow us to manage events and administration of clubs and societies, streamlining current processes.

REPRESENTING THE STUDENT VOICE

This year, the Guild has continued to strongly represent the student voice through its student representatives, faculty societies, departments, and the class representative system. We established the Ethnocultural Collective, to represent culturally and linguistic diverse students, and conducted a review of student equity within the Guild. We also established the Election Culture Working Group to review the Guild's elections, which led to several recommendations being accepted by Guild Council, improving our electoral process.

The Guild has made a number of important submissions to formal reviews occurring in the University in 2019. This includes the extensive submission to the Health Services Review, as well as submissions on student equity, assessment, and the 12-week semester. We have also worked closely to represent the student voice in key projects unfolding in the University, including the new UWA App, Student Website, UniFi Upgrade, studentConnect Reskin, and Work Integrated Learning.

BETTER SPACES ON CAMPUS

The Guild has continued to develop the Guild Village precinct in 2019 to create better spaces and experiences for students. Most notably, this includes the completion of the Refectory upgrade and the opening of five new food and beverage outlets in the Refectory: Utopia Bubble Tea, The Cutting Board, Chinese Canton, Campus Kebabs, and Toshine Japanese. We initiated works on the ground floor of Guild Village to make new retail space and open up the precinct, bringing more businesses to the ground floor. We also reached an agreement with IGA to open a store in one of these new spaces.

We improved amenities for events on campus through the installation of new staging and lighting within the Tavern, allowing students to run professional events with cheaper costs. We also upgraded the Sue Boyd and May Tannock Rooms on

the first floor of the Refectory, creating a multipurpose space for clubs.

OPERATIONAL EXCELLENCE

Working closely with management, and the Audit and Risk Committee, the Guild has continued to ensure that it operates efficiently and provides high value experiences. We were successful in securing a payroll tax exemption from the Department of Finance, which is equivalent to an annual saving of c. \$250k. We have also focused on the efficiency of our departments and have streamlined many of our processes and structures

CLOSING REMARKS

I am incredibly proud of the hard work of all the staff and students who have delivered value to students through the Guild in 2019. Our work has allowed the Guild to better engage with its members, and improve their experience, and positions the organisation for even greater impact moving forward.

Best Wishes

Conrad Hogg 106th Guild President



MANAGING DIRECTOR'S REPORT

In 2019 the UWA Student Guild has been actively working to evolve and develop the student experience at UWA by delivering high quality services to students, 97% of whom elect to be members of the Guild. Through its services, facilities and its operations, the Guild have worked consistently to achieve this goal. We continue to work with the University through its Partnership Agreement to achieve our goals and objectives. It has been a positive working relationship throughout 2019.

The Guild's operating departments have been supporting students and their activities on campus with great success and consistency. Student Assist, Guild Events and Guild Volunteering are at the forefront of the service delivery model of the Guild.

2019 also saw the Guild successfully launch its new website. This has been a major upgrade to the student experience in the Guild's digital platform of communication. The new website will also soon be linking in with the new UWA app.

OUR STAFF

The Guild's services and operations are brought to the students of UWA by a team of dedicated staff. Our staff have performed and worked consistently hard for the organisation demonstrating commitment by all teams and managers. In short, the Guild's employees and the divisions have set out to achieve goals and positively meet our members' service expectations.

The Guild employees adopted a new four-year Enterprise Bargaining Agreement (EBA) in February 2019. This new agreement with staff is built along the lines of flexibility, accountability and reward. A new bonus structure has been introduced for staff as well as providing a stable increase in salary. As mentioned, flexibility in a changing workspace landscape has been at the heart of the agreement.

OUR GOVERNANCE, AUDIT & COMPLIANCE

The Guild has undertaken many governance requirements in 2019. I am pleased to report that the Guild has met all compliance requirements as set. These include;

- Held two Ordinary General Meetings one in each semester
- Maintained monthly Guild Council Meetings
- Held fair and equitable election of office bearers for Guild

The UWA Senate approved the updating of Guild Election regulations which reduced candidate paper promotion limits and introduced new measures to ensure the elections process was more engaging for the student population. The 2019 election has had another positive year, with over 3,500 votes

cast - one of the highest in student elections in Australia.

The Guild has been reviewing and working closely with the UWA Legislative team on updating its governing documents -Statute 20, and Guild regulations. We are working closely with the Senate, with the new Statute and underpinning Regulations due to be implemented in 2020.

The Guild submitted its 2018 SSAF expenditure and externally financial audited accounts to the UWA Audit & Risk Committee in May. The Guild's financial audit was undertaken by Deloitte. I am pleased to report that the committee and the UWA Senate commended the report and confirmed that the UWA Student Guild has met all its compliance and audited obligations.

OUR STRATEGY

The Guild's operations and business strategy remains focused on delivering services and developing our student facilities and spaces. In this process we have become very strategic in our planning of catering activities (focused and specialised) with a distinct move to grow our commercial activities and property management.

Our business philosophy is that all money generated through our commercial activities stavs on campus and is for the benefit of UWA students.

Delivering value to membership is driving our business strategy, aligning with our core purpose as a service provider and representative organisation. The Engagement team is developing greater discounts and value for members.

Our Guild food and drink discount offer remains for Guild members. In 2019 the Guild provided \$477, 897 in discounts back to students at UWA.

The Guild has invested in improving its systems of operations which has been part of our strategy to maintain better cost control and monitor expenditure. Our core processes have been upgraded, including our accounting system, point of sale, stock control and employee payroll. Across the last few years these systems have been moving online, and we are now seeing the savings and results of these investments.

In 2019 the Guild successfully received payroll tax exemption which has been a major benefit to the organisation. This will be ongoing exemption and provides the Guild with extra liquidity to use in operations achieving its goals and objectives.

Financial control has been strong, and we are pleased to see that our cashflow for the organisation remains in a positive position. Having a strong positive cashflow enables the organisation to move ahead with its Masterplan infrastructure developments across the campus and within the Guild Precinct.

OUR MASTERPLAN

Throughout 2019 the Guild has continued with its infrastructure masterplan. This plan focuses upon the development of buildings, improving the facilities and spaces within the Guild Precinct.

This year the Guild opened five new retail outlets inside the Refectory. This takes the number to eight independent outlets in that location. With these outlets opening it now completes the upgrading of the Refectory project. A formal opening of the space will occur in 2020.

The Guild started construction on the western side of its precinct. This project is a \$2.3 million upgrading with new retail outlets, new café and a mini supermarket. The Guild was pleased to secure IGA Express as the convenience store operator. This new retail location is a key driver to the Guild commitment to improving the student experience at UWA.

Within this project a new pharmacy development, student focused travel company and a new café will all open in 2020 with new modern outlets.

The Guild will also be working on activating spaces in its precinct and around its cafes in 2020.

A SUCCESSFUL YEAR

The organisation has met it compliance and obligations under the UWA Act and its regulations. Again, I personally would like to thank all the hard-working teams across the UWA Student Guild, our Directors, and also thank the UWA Student Guild Council who work very hard each year to improve our organisation's services and representation. We are well placed to build on our success this year and to further achieve more in 2020, delivering the very best in student experience at the University.

Tony Goodman Managing Director **UWA Student Guild**







GUILD VICE-PRESIDENT'S REPORT

The main role of the Guild Vice-President is to assist the Guild President to manage the three sub councils as well as the thirteen departments. The role includes building strong relationships between the office bearers fostering collaborations as well as conflict management for the office bearers. We held a mid-year retreat for the team of office bearers, which was a welcome break and the perfect opportunity to measure the Guild's current progress achieved against our strategic plan and prepare for the semester ahead. It also allowed bonding between our office bearers which fostered collaboration during Semester 2.

We have had a strong year focusing on student engagement and representation. We opened the year with orientation week. Working with the marketing team, we developed a social media strategy to structure our efforts for engagement. We looked closely at our social media accounts and engaged students during the Welcome Ceremony, increasing the likes on our Facebook page by 500 in the ceremony alone. We continued to improve our efficiency by introducing RFID (radio-frequency identification) technology to reduce the manual labour required for membership sign-ups on O-Day. The Guild website is another project that has allowed us to connect and inform our fellow peers. The website has revitalised our Event Management Plan system and club portal to readily promote their events.

To further assist clubs, we finalised the refurbishment of Sue Boyd and May Tannock rooms upstairs in the Refectory. These spaces have been developed to be versatile and clubs have enjoyed using these rooms with the newly purchased dance mirrors and sound system. The cost structure of these

facilities was reviewed and updated to be more friendly for clubs to use.

Throughout the year we have partnered with the University to engage incoming and prospective students for UWA. We have hosted serval stalls to highlight the vibrant campus culture that we have at the University through our clubs and societies. Young Leaders' Council was another initiative commencing this year in collaboration with the UWA Schools Engagement Team. The program saw high school prefects attending the UWA campus to expose them to different aspects of the University as well as developing their personal and leadership skills.

The UWA app was launched this year in partnership with the University. A student orientated app provided a platform to promote the services that the Guild has to offer, as well as marketing our clubs. It was a privilege to work with the University on this project. We are continually working with the University to develop a new online portal for the University to be more student friendly.

The Student Leader Summit was the Guild's flagship event for this year. The event saw the Guild hosting prominent leaders in their industry to share experiences and to upskill students. Held at the University Club with over 250 students in attendance this event demonstrated the impact that the Guild can offer to students.

All the best to the 2020 team.

GENERAL SECRETARY'S REPORT

It has been an honour to serve as the Guild's inaugural General Secretary. This year has proved to be a significant year for the Guild in that it was the first time we decided to combine the two executive positions of the Treasurer and Secretary into the one General Secretary position. My role consisted of both front-end communications and directing services that the Guild provides, as well as the back-end operations and management required to facilitate our core functions. Key undertaken responsibilities include the management and reporting of all the Guild's finances, preparing an annual and mid-year budget with management, facilitating capital expenditure, and promoting transparency through the distribution of reports, agendas, resolutions and minutes from the organisation.

As General Secretary, I chair the Catering & Tavern Committee where we provide suggestions and initiatives to both improve the quality and increase the variety of food and drink available on campus. Our biggest initiative this year was introducing the incredibly delicious and very filling \$9 meal deals across all Guild outlets! Additionally, the committee was also able to facilitate an extended breakfast menu at Hackett Cafe as well as more sustainable packaging for our offerings. This year we also introduced a new Tavern menu for both food and drinks. Both were received very well by students.

In 2019 I have also been the Chair of the Student Services Committee where we have enabled countless new initiatives and events leveraging our diverse team of students as well as staff from the Student Assist, Events, Engagement, and Guild Volunteering departments. My proudest achievement whilst overseeing the Student Services Committee was the completion and enforcement of the Guild's first Communications & Transparency Plan. This led to the production of various

infographics regarding the Guild's budget and Guild Council meeting summaries. Along with this, we were also heavily involved in the oversight of many key events in the calendar year including O-Week, O-Day, Club Carnival, Student Leader Summit, Guild Ball, as well other parties and events.

Some other key responsibilities included handling club overdrafts for their larger events. This involved me thoroughly inspecting the clubs' proposal for overdraft and approving a cash loan accordingly. Additionally, I also undertook the efficient administration of both Semester 1 & 2 Ordinary General Meetings, and Special General Meetings. I coordinated the elections of all the Guild Committees, by appropriately receiving then distributing nominations and applications to all of Guild Council. Earlier in the year when there was the resignation of the Welfare Officer, it was my duty to validate both the resignation as well as the co-option of a new Welfare Officer.

Overall, 2019 has proved to be challenging yet fantastic year for the UWA Student Guild. It has seen us not only soar to new heights when considering our financials, but also when recognising the incredible improvements in the services we were able to provide. It goes without saying that the Guild has a lot of exciting prospects to look forward to in the years to come, and this would not be possible without our amazingly talented team of staff. To the 106th Guild Council, it has been a pleasure serving with you all as the inaugural General Secretary. My one piece of advice for all my future successors is to speak up for not what is easy, but for what is right! To the 107th Guild Council, I wish you all the very best and hope to see the Guild continue to flourish.



CHAIR OF GUILD COUNCIL'S REPORT

I have had a wonderful time as the Chair of Guild Council in 2019. It has been a privilege to have chaired Guild Council meetings this year. Being in this role has given me a new-found respect for Chairs that have come before me. It takes a certain skill to be able to chair meetings that are of the magnitude and intensity of Guild Council meetings, and I'm glad to have had the opportunity to hone that skill in my role as Chair.

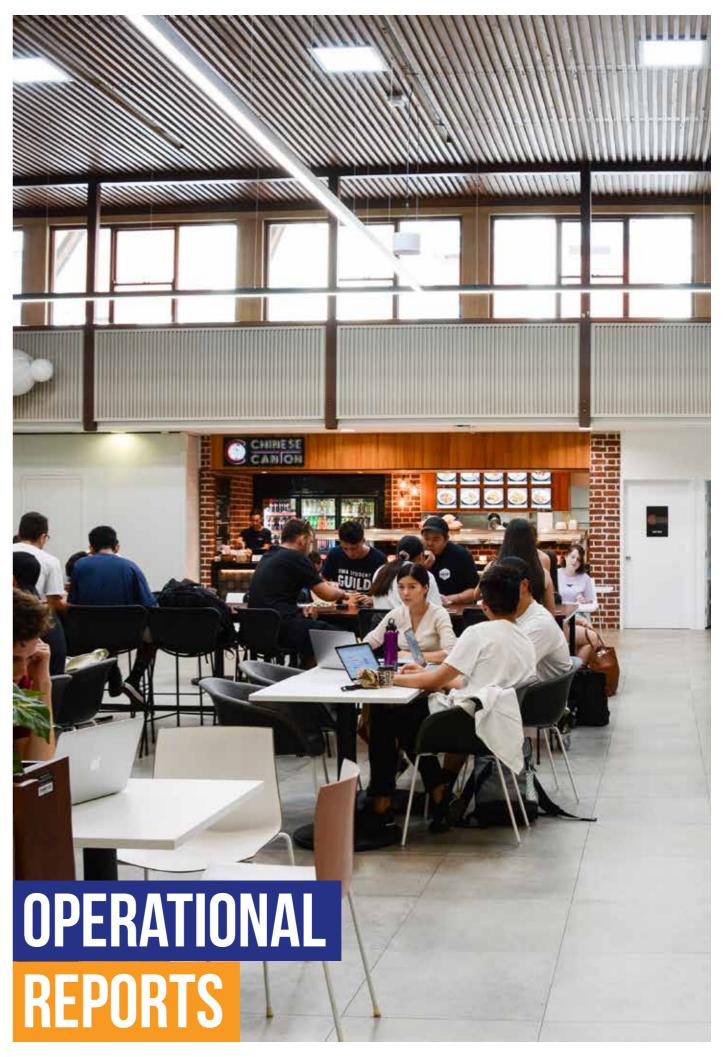
This year, I also sat as the Chair of the Governance Committee. Through the committee's valued feedback, along with the help of department officers, department rules were able to be updated to keep in line with the Guild General Regulations, whilst tailoring procedures that fit the needs of our various departments. The Discipline Policy and the Guild Regulations have also been of large interest to the committee this year.

Looking back, I am proudest of my work as the Chair of the Chair has been, although challenging, an exceptional one.

Election Culture Working Group. Through the working group, the Guild has been able to consult students about the election culture at UWA. Through consultation, the working group has put forth recommendations, which included the introduction of a walkway and a no-campaigning lunch break. This has improved the experience of voters and candidates alike. I am very pleased to see students' opinion on election culture begin to change as a result of the work of the working group. However, there is still a lot of work to be done, and I am excited to see what recommendations future working groups will develop to ensure that elections don't just become tolerable, but enjoyable in future years.

This is the first year that the Chair is a part of the Guild Executive, and I could not have asked for a better Guild Executive team to work with. Thanks to Conrad, Joey, and Adhish, my year as Chair has been, although challenging, an exceptional one.

















COMMERCIAL

CATERING & TAVERN COMMITTEE

The Catering & Tavern Committee is responsible for the operation of Guild cafes and the Tavern. This Committee is comprised of both student representatives as well as a variety of relevant Guild Staff including the Commercial Director, Head Chef, Outlets Manager, and the Tavern Manager who meet monthly to provide strategic direction for all the Guild's commercial operations. This year the Committee provided outstanding results. The best achievements of the Committee included providing:

- Affordable and quality sub \$9 combo deals
- Value meal deals sub \$5
- Extended breakfast offering and service times at Hackett Café
- New branding for UWA Tavern
- A revitalised Tavern menu for both food and drink
- Beer towers at the Tavern
- More environmentally friendly and sustainable packaging at Guild outlets for both food and coffee. With full compostable packaging implementation, replacement of plastic straws with re-usable options, and extension of keep cup options.
- Suggestions regarding food and drink delivery through the Food & Drink Delivery Working Group which I also chaired.

CATERING

This year the Guild outlets experienced significant growth in our Library cafes; Quobba Gnarning (Reid Library) Catalyst Café (Barry J Marshall Library), and Dentistry Café (J Robin Warren Library). Students are finding the service in these locations convenient and in line with their study patterns on campus.

Hackett Café has also seen a significant increase patronage with the upgrades completed mid-year. Changes to the menu have attracted students and staff to this location. Further upgrades are planned for the outside areas in 2020.

The iconic Guild Village café was closed mid-2019 to make way for the inclusion of a new IGA convenience store in the precinct. In the long term the location will be better served with IGA as well as a new café, which is being developed in the precinct.

Furthermore, the Guild reached an agreement with the UniClub and the University to take over the operation of the Business School Café from the start of 2020. We look forward to offering the UWA community a valuable service through this outlet next year.

The UWA Student Guild together with our coffee partner Vittoria coffee added 2 coffee carts to the campus this year with 2 trial locations. These will be rolled out fully in 2020 to complement our campus wide coffee service to students.

The Guild has continued to provide value to students with our 10% discount on food and 25% off coffee with a total yearly value to students of \$477, 897.

The Tavern has provided many successful events in 2019.

The menu changes and combo offers have improved the patronage by UWA students and staff to the Tavern.

Functions business has remained steady this year with limited growth in the number of smaller functions on campus. Profitability has increased versus 2018.

COMMERCIAL TENANCIES

The Guild Masterplan continues to be a focus for the Student Guild with the goal to improve student services on campus. This began in Semester 1 of 2019, with the opening of five new outlets within the Refectory including Utopia Bubble Tea, Chinese Canton, Toshine Japanese, Cutting Board, and Campus Kebabs. These outlets have vastly improved the quality and choice of food available on campus. The Refectory now boasts 8 tenants with plans to open the last available space in 2020.

In 2019 the Guild Village precinct has also seen a fair amount of activity to ensure we develop better retail services to students. The space has seen the construction of 5 new retail spaces, separation of all services on the ground floor, with plans in motion to add a lift in the north wing of the building.

This work will facilitate the introduction of an IGA convenience store, a new Matilda Bay Pharmacy, new STA Travel centre, and a new Guild Café facing James Oval.

The fit outs for these new premises have begun and they should be operational for the start of the 2020 university year.

CAPITAL

The most significant capital project implemented this year was the completion of the Refectory Project. This has vastly improved the Refectory food and beverage offering with the incoming tenants. The project was delayed due to additional works required to bring the old infrastructure up to standard, an additional compliance requirement through the local government authorities.

Part of the Refectory upgrade also saw the refurbishment of May Tannock, Sue Boyd, and Acorn rooms to accommodate student club activity and improve our functions capability.

Completion of the Guild Village base works in Semester 2 has also seen significant capital investment to upgrade the retail amenities, with further plans to upgrade the first-floor space for student departments in 2020.



UWA Student Guild Annual Report 2019

The Guild budget is prepared in consultation with all Managers, Directors, Student Representatives, and the Guild Council. The Guild Council approves the budget based on the recommendations from the Strategic Resources Committee.

The Guild budget balances the resources required to provide student services, run the organisation, provide enough capital funds for future improvements, and maintain a prudent level of cash reserves.

The Guild does not carry any debt within its balance sheet; instead, operating using a combination of Student Services & Amenities Fees (SSAF) income, commercial income, and income from its investments. These cash reserves, held within the University's investment pool, are valued at \$4.1m as of December 2019.

The financial results of the Guild for 2019 has produced a positive cash inflow from its operation of \$825,755 and an accounting income of \$490,193. The growth in profit for the year is largely due to the significant increase in investment income and coupled with maintaining 2019 expenditure flat year to year. An increase in expenditure for Student services teams, which includes Student Assist, Events and Guild Volunteering, highlights the increased focus by the Guild in improving the services provided to students.

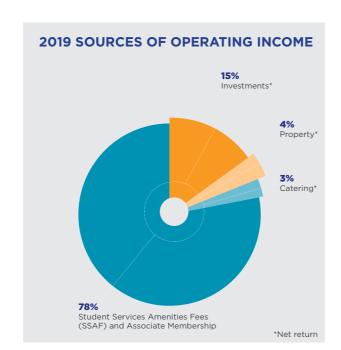
Total capital expenditure in 2019 is \$965,385 which included the new Guild Website, additional investment in the Refectory and the Guild Village Precinct tenancy fit outs. The Guild has deposited an additional \$85,000 during the year to UWA investments. The significant capital cash expenditure is in line with the Guild's longterm plan of expanding its source of revenue for its long-term sustainability.

The Guild continues to maintain its prudent approach in fiscal management by maintaining investment funds in the order of \$4 million and there are no loans or debt

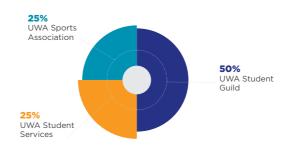
The following charts outline the percentage breakdown of the operating income and expenditure and the distribution of the Student Services and Amenities Fee (SSAF) for 2019.

The Guild receives roughly 22% of its income from its Investments in UWA, Catering Division, the Tavern, its various Commercial tenants, and the Second-hand Bookshop.

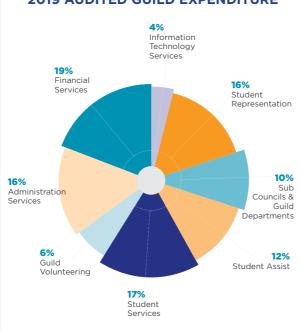
Please see p54 for 2019 Financial Figures.



2019 SSAF DISTRIBUTION



2019 AUDITED GUILD EXPENDITURE





AUDIT & RISK

It is with great pleasure that I write on behalf of the Audit & Risk Committee of the UWA Student Guild a summary of our activities in the last year. It was with some surprise that 25 years after my involvement with the Student Guild, I was invited to chair a committee, along with other former student representatives Jacquie Baker, Hamish Johnson and Zarah Burgess. Our mission is to assist the current Guild executive team with the governance of the operations of the Student Guild.

We met several times during the year, to discuss issues that may pose a threat to the Student Guild. This can be a broad range of risks, challenges and issues, ranging from the finances of the Guild to its infrastructure, including the Precinct Plan. As a major employer on campus, we have

considered issues around human resources, attraction and retention of talent, and the legal and regulatory position of the Guild. We have also considered the relationship now and into the future with the University.

Our role is an advisory one: we are guided by the needs and questions of the Student Executive. As long-term supports of the Guild and the University, we are delighted to be able to maintain our connection and contribute to the long-term success of the Guild and students. I am pleased to report that everything is order & the Committee has met their obligations in 2019.

Phillip Kemp

Chair. Audit & Risk Committee

CORPORATE SERVICES COMMITTEE

The major project completed by the Corporate Service Committee in 2019 has been the development of the new Guild website. After in depth consultation with relevant stakeholders before commencing the project, the website has greatly streamlined administrative processes for club. societies and departments. Event Management Plans have been revamped to uphold the high event management standards that are currently practised in the Guild. We now have the ability to customise and alter aspects of our website to be best tailored for our organisation.

This year also saw the completion of the second-floor refurbishment of the Refectory; Sue Boyd and May Tannock rooms. The Guild have invested into flooring, sound systems and portable mirrors to better tailor our spaces for clubs to use. The club hiring structure has been revised to encourage clubs to utilise the spaces that the Guild have to offer From the club bookings to use this space, it is evident that they have enjoyed this change and we are glad to have facilitated our clubs and societies

Major achievements in IT have also been evident. We have continually delivered on the computer investment program keeping the Guild's devices updated and relevant. We have finalised licences and agreements for both Microsoft and for anti-virus software to protect our assets from external attacks. This year we have also implemented a two phased back up system which will provide greater stability for the catering outlets that we operate.

Finally, we have tightened security for Cameron Hall with the inclusion of swipe card access to protect our students and club property. The Corporate Services Committee will continue to work with the University to improve furniture and seating on Oak Lawn in future years.







EQUITY & DIVERSITY COMMITTEE

The Equity & Diversity (E&D) Committee exists to advocate for students who are underrepresented in existing Guild structures, and to develop policies and initiatives to promote equity and inclusion on campus.

In 2019, we re-introduced the Student Parents on Campus Collective, convened by student Emily Wainwright. Emily has been working alongside library staff in the opening of the new parents' room in Reid, as well as working to improve existing services for student parents. We look forward to improving the support we provide to student parents in 2020 through the introduction of a Student Parents Guide.

The E&D Committee passed the Guild's first Inclusivity & Diversity Policy this year. The policy aims to ensure the Guild continues to promote a diverse and inclusive organisational culture, and a safe and healthy environment in which all students are treated with dignity, courtesy and respect. As part of this, the Committee updated the Inclusive Events Guide to provide clubs with tips to ensure their events are accessible and safe for all. We also worked alongside WASAC Chair, Brianne Yarran, to introduce a Guide to Acknowledgement of Country. Additionally, the Mental Health & Alcohol Policy was introduced by Access Co-Officer Mike Anderson to provide guidance around running mental health focused events.

Finally, the Committee continued to provide support to Department Officers in developing policy and initiatives to ensure students are supported. Safer Spaces policies were passed by the Women's and Access Departments to maintain a safe environment in their respective clubrooms.

GOVERNANCE COMMITTEE

Good governance is at the core of every successful organisation. The 2019 Governance Committee has ensured that good governance practices are upheld here through the constant review of the Guild and its departments' rules and regulations. A large focus of 2019 was finalising changes to the Guild Regulations, and updating relevant department rules.

The review of the General Regulations is the largest project that the committee has undertaken this year. This project has carried on from 2018, and the focus of the 2019 Governance Committee has been to review and refine further changes that needed to be made. Some of the more notable changes include an explicit description of the Guild as a not-for-profit organisation, to increase the clarity of the Guild's nature to external stakeholders. The Regulations were also changed to add two new departments for 2020 - the Sports Department, and the Ethnocultural Department. The addition of the Sports Department fills the gap created by the removal of the Sports Council President last year, and the transition of the Ethnocultural Collective into a Department will ensure the Guild can best represent culturally and linguistically diverse students at UWA. The Regulations will be put to the student body at a Guild general meeting next year and will then go to the University Senate for endorsement.

The committee has worked on the review and updating of policies and department rules in 2019. The Guild Council Standing Orders were reviewed to improve clarity, the Discipline Policy has been updated to include Restorative Justice practices, and EFTPOS Terms and Conditions were also approved to outline the responsibilities undertaken

when renting EFTPOS machines. The review of Election Regulations have previously been within the scope of the Governance committee. However, with the introduction of the Election Culture Working Group in 2019, the review of Election Regulations, and election culture in general, has been handed over to the working group who was able to engage in a more thorough consultation process.

The rules of the Welfare, Access, Pride, Residential Students', and Women's Departments, as well as the Mature Aged Students' Association Rules were also reviewed and updated. Access Department Rules have been reviewed, after an update in 2018, to re-introduce the role of Co-Officers, which is deemed a good fit for the nature of the department. Women's Department Rules were updated to be inclusive of non-binary people, and the Welfare Department and MASA Rules were also reviewed to provide more comprehensive committee structures and meeting procedures. Finally, the RSD Rules have been updated to include Associate Membership to non-UWA students residing at colleges, and a thorough schedule that outlines a new election process for the department has also been created.

The 2019 Governance Committee has worked extremely hard throughout the year to ensure the Guild continues to uphold good governance practices. It has been a pleasure for the committee to play such a vital role in an organisation dedicated to serving the UWA student population. We will now focus on giving a smooth handover for the incoming committee and providing support in enacting their responsibilities in 2020

STRATEGIC RESOURCES COMMITTEE

The Strategic Resources Committee (SRC) is responsible for closely reviewing the Guild's finances and operations, and makes recommendations in this area to Council. This year the SRC has recommended two budgets to Council, and has seen the Guild's finances grow more sustainable.

In 2019 Guild Council approved \$800,000 of capital expenditure for the development of the Guild Website, and renovation of the Western Wing of the Guild Building. The committee has been responsible for overseeing the expenditure of this capital and the management of these projects. The development of the Refectory has been a priority of the committee and it liaised closely with management to ensure that the students' needs and interests were being met, and seeing the project delivered after much hard work. The SRC also oversaw the planning of renovation of the ground floor of the Guild Village, producing new cold shells for businesses including a convenience store, and oversaw the development of new spaces for Guild Departments on the first floor of the building.

Guild Council also charged this committee with reviewing the operations of the Nedlands Café. This was quickly undertaken, and the committee recommended some changes to the café, which will allow it to operate more sustainably.

The committee has taken an interest in new commercial opportunities at UWA, including the take-over of the Business School café from December 2019, exploration of tendering to run a café in the new E-ZONE building, and development of a new café in the Guild precinct to replace Guild Village café, once its conversion to a convenience store is complete.

The SRC is also responsible for approving expenditure under \$20,000. We approved a small allocation to increase the number of staff hours in the creative department to support video production, as well as investment in the placemaking of Guild Village, cybersecurity, AV equipment, computers, and furniture.





STUDENT SERVICES

STUDENT SERVICES COMMITTEE

The Student Services Committee (SSC) is the primary body responsible for all the outward facing functions of the Guild. The SSC governs five divisions of the Guild including Events, Engagement & Design, Student Assist, Guild Volunteering, and the Guild Student Centre. This year the SSC had a primary focus of improving the communications and transparency of the organisation with all of our stakeholders.



ENGAGEMENT DEPARTMENT

The Engagement Department comprises of marketing, communications, design and the Guild Student Centre. The Engagement Department has spent 2019 working with student and staff-led departments to refresh the Guild brand and student voice.

In 2019, the Engagement department continued to increase their engagement by focusing on the following key areas:

- Guild Weekly: Through a redesign and the introduction of a student video from the Guild President, we increased our open rate by 35%.
- This year we introduced Guild videos which are filmed and produced in-house. We have created 7 videos over the year all focusing on key messages from within the Guild, such as 'What is the Guild anyway?' 'The Ref Renovations', 'Election Speed lane', and other key areas which students have asked for clarification on.
- Our social media following and engagement rates have increased, with one of our most popular posts having a 36.6K reach and 7.5K engagement rate. This year we have worked on changing our messaging, focusing on our voice and utilising student feedback to create the most engaging posts and focus on things students want to see.

• Planning and delivery of a new website. This website has additional functionality for students, clubs and staff members. It allows EMPs to be submitted with ease, students to join clubs in a few clicks, clear navigation to important documents and updates as well as a new events calendar showcasing all upcoming events and allowing students to filter these events.

The Engagement department has been busy completing over 900 design and marketing requests, from students and staff-led departments and clubs and societies. The design team also designed 14 publications including Pelican (6 copies a year), Lighthouse (2 copies a year), Outspoken, Damsel, Postscript, Guild Diary, SOC Clubs Guide, and PROSH (newspaper).

The Guild Student Centre also continued to provide valuable services directly to students. The team have been upskilled to respond to more varied requests from students, and to link better with the Student Assist team. We have also introduced a free bread service to the GSC, as part of the Food Pantry.

EVENTS

The Events Department works closely with students to create exciting, relevant and valuable events to facilitate and build a vibrant and welcoming UWA community.

The Events division of the Guild has had an exciting vear with 1.350 events and over 128.000 attendees! In addition to assisting students to create and organise a diverse range of student-led events, the Events Department successfully delivered our flagship events including O-Day and a sold-out Harry Potter themed Guild Ball. New events such as the return to Uni "Block Party", end of exams "Beach Please!" party and Guild O-Week Festival were also successful.

The Department also developed a new Event Management Plan system for the new Guild website which will make it easier for students to plan and promote their upcoming events.

The Events department focused on training students in all aspects of events and leadership with our two-day Student Leadership Training sessions providing over 200 students with tangible learning experiences.

	GUILD EVENTS	CLUB EVENTS	TOTAL EVENTS	TOTAL PAX
JAN	2	6	8	268
FEB	19	64	83	19,508
MAR	29	173	202	15,753
APR	30	158	188	13,528
MAY	28	164	192	11,428
JUN	10	18	28	2,831
JUL	14	24	38	1,900
AUG	34	181	215	34,230
SEP	30	131	161	9,587
ОСТ	34	153	187	15,500
NOV	13	19	32	3,000
DEC	4	12	16	1,000
TOTALS	247	1,103	1,350	128,533

STUDENT ASSIST

Student Assist is made up of a team of Social Workers (3 FTE) and a wellbeing Counsellor (0.4 FTE). The team provides support and advocacy for students regarding academic, financial and welfare matters utilising a strengths-based

Student Assist is a low barrier service and we have a staff 'walk in' roster from 9.30am-2.30pm Monday to Friday for students to be seen as soon as practical. If students present after this time and it is a routine matter, an appointment is made for them the next day. If a student presents in distress, a Student Assist Officer will aim to see them immediately.

The Guild Food Pantry and free bread, kindly donated twice weekly by Barrett's Bread, have been well utilised by students facing financial hardship. The demand for the food pantry has been consistently increasing which has led the Guild to further explore options to ensure the sustainability of this important

The student Wellbeing Volunteers have been established to attend events and support the wellbeing of students as well as promote the role of Student Assist. These volunteers support students regarding Mental Health issues and encourage students to be proactive in seeking support from Student Assist before they become overwhelmed.

The Student Assist program continues to work closely with the Welfare and Access Officers regarding a range of events such as Welfare and mental health week, coffee mornings with headspace staff at Hackett café, food drives, 'R U OK' day and O-Day events.

52 GRANTS/LOANS IN 2019

students

923 | 2,773 | cases

of food patry use



EXECUTE 272 EMERGENCY LOANS IN 2019



VOLUNTEERING

VACE COMMITTEE

The Volunteering and Community Engagement (VACE) Committee is responsible for shaping the strategic objectives of advertising. Guild Gardens, Events volunteering and regular of Guild Volunteering. This year, VACE has supported multiple initiatives that promote a strong culture of volunteering and 'connect students to community'. We have collaborated closely with other departments to launch new volunteer programs and provided integral support to key Guild events such as PROSH, Block Party, Club Carnival, Guild Ball, Student Leader Summit, Orientation Weeks, Relay for Life and more.

GUILD VOLUNTEERING

Guild Volunteering is a joint partnership with Volunteering WA which celebrated its 10th anniversary in 2019. To achieve our goal of creating more meaningful opportunities for students to have a positive impact in the community, Guild Volunteering has strengthened partnerships with local non-profit organisations and entered into 54 new partnership agreements, taking the total to 270. We have reviewed the spread of opportunities Guild Volunteering supported key events including PROSH across our 14 interest areas, enabling greater choice for students to volunteer for different causes.

In 2019, Guild Volunteering listed over 700 new volunteer opportunities, engaging over 1900 students in volunteering. In total, UWA students logged 55,000 volunteer hours with 116 different WA based non-profit organisations.

STUDENT LEADERSHIP

Guild Volunteering creates many student leadership opportunities and this year recruited and trained 10 program coordinators and 14 volunteer ambassadors. New student led programs developed collaboration between the Access and Welfare Departments as well as Greenbatch volunteers who support a recycling plant for PET plastic. These programs encourage student leaders to coordinate fellow volunteers and have provided pivotal support to Guild Volunteering and campus culture throughout the year.

VOLUNTEER PROGRAMS

Guild Volunteering launched exciting new pilot programs including Photographers for Good in collaboration with UWA Photography Club, and Social Media for Good which create skills-based volunteer opportunities for students with impact driven organisations. We also piloted a new Inter Generation Connections project which connects students with older people living in care homes. The inaugural activity involved a group of 10 student volunteers and ambassadors leading a group of 15 people (with an average age of 89) on a UWA campus tour. The tour culminated in a music recital by students from UWA Music Department and a Devonshire cream tea at Hackett Cafe.

"The volunteers were absolutely amazing with the residents. So attentive and caring, the residents are still buzzing about it." Lorraine Celaya, Therapy Assistant, Bethanie Geneff.

Our regular programs proved to be hugely popular with average attendance at Monday Micro Volunteering sitting around 20 students and monthly SERAG excursions booked out within days excursions to Anglicare Warehouse, Perth Homeless Support Group, Friends of Mosman Park and Little Things for Tiny Tots provided vital support to these programs throughout the year.

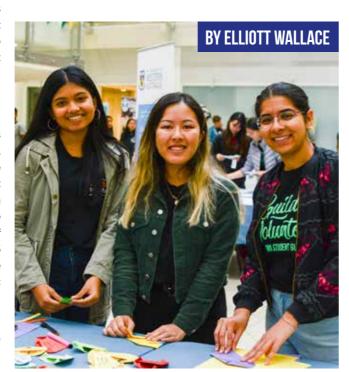
"Having the UWA students help is moral boosting for Friends of Mosman Park Bushland knowing that younger generations are willing to save our precious bushland that has become degraded." Sue Conlan

"The impact the students have made during their time here has been great and we really enjoy having them come and join in with other volunteers to pack and sort items ready for our Sunday morning outreach. The UWA students are always polite, hardworking and engaging and it is always a pleasure when they attend our busy bees." Jed Fay, Perth Homeless Support Group.

which raised over \$40,000 for Red Frogs Australia, Guide Dogs WA and the Indigenous Literacy Foundation. 2019 marks the ten-year anniversary for Relay for Life UWA and saw the total funds raised over the last decade reach more than \$1 million to support people affected by cancer.

ENGAGEMENT

Throughout 2019, engagement through social media has increased significantly with the re-activation of the Guild Volunteering Facebook page which generated 660 new likes and 724 new followers. Part of Guild Volunteering's social media strategy was to recognise more volunteers who make an include Wellbeing Volunteers and the Food Pantry program, a outstanding contribution to volunteer culture. The faces of Guild



Volunteering Facebook posts have had great reception, with our highest engaged post organically reaching up to 1,400 people.

Guild Volunteering launched new branding guidelines with a bright and fresh look and feel that creates a more cohesive brand across all channels including the development of a new fully branded CareerHub student console. The Guild Volunteering newsletter was increased to fortnightly and generated 1,206 new signups in 2019 with an average engagement rate of 29.5%.

For National Volunteer Week, Guild Volunteering hosted different activities on each day with the flagship event a Volunteering and Social Impact Fiesta which attracted over 150 students attending to contribute towards a mass micro-volunteering activities and browse 20 stalls showcasing volunteer opportunities.

National Student Volunteer Week in August recognised the contribution student volunteers make towards the vibrant volunteering culture at UWA. The Awards night had over 70 students attend with speeches from UWA Convocation, Volunteering WA and Guild Vice-President Joseph Chan. UWA Guild Volunteering organised an inter-university beach clean-up in partnership with Perth NRM with over 100 students participating from 5 different universities as well as a Beach Clean Up activity at the Albany Campus.

"Being a Student Volunteering Coordinator for Guild Volunteering was an extremely rewarding experience. Bringing UWA students on volunteering outreach to help impact non-profit organisations was amazing, as I witnessed how dedicated our student volunteers are in making a

Pristina Goh, Events and Micro Volunteering Coordinator.







WELFARE & ADVOCACY COMMITTEE

This year, the objectives of the Welfare and Advocacy Committee included advising the Welfare Department on issues facing students' mental and physical health and better communication of services offered by the Guild. Changes in the structure of the committee and a new chair made the start of the year challenging, yet the committee implemented some great initiatives that deserve to be highlighted.

The key focus of the committee was to promptly provide feedback in areas that UWA students needed assistance, which might have been overlooked by the Welfare Department. Following the restructuring of the Committee, a key discussion topic brought to the table by Student Assist was the new Wellbeing Volunteers Program, which started this year. The Wellbeing Volunteers are a group of UWA students who volunteer with the Guild and are trained in First Aid and Mental Health First Aid. The program aims to support students in a low-barrier way, and the volunteers are available at Guild-run events to facilitate "chill out zones" and provide help when required. The committee was important in establishing the responsibility for the program, and for identifying a roadmap for the program's development into the future. The Wellbeing

Volunteers will be expanding and developing a peer mentoring program that will allow students to reach out for help, and for the volunteers to connect them with services and programs where appropriate. Furthermore, the Wellbeing Volunteers will expand their presence to events that are not just run by the Guild in 2020, helping out at club and society events.

The other key focus for the Welfare and Advocacy Committee was the social media presence of the Welfare Department. Poor use of social media meant that a lot of the services provided by Student Assist, like the Food Pantry, tend to go unnoticed by many students. The Department took this feedback on board and promoted the services the Guild offers through social media and wellbeing tips that are posted regularly on the Guild Facebook page.

The Welfare and Advocacy Committee has broadly acted as a feedback and redirection platform for the Welfare Department this year, which has proved invaluable support during the restructure of the Welfare Department. We are proud of the initiatives we have spearheaded and hope to see them flourish in 2020





0-DAY 2019

































EDUCATION COUNCIL

The Education Council is comprised of representatives from each of our Faculty Societies, the Postgraduate Students' Association, and various Guild Departments – acting as a space to discuss, address, and collaborate on campus-wide educational matters. This year the focus for the Council has been to catalyse and push for real improvements in the accessibility and quality of educational services at UWA.

In 2019, the Education Council has taken sizeable steps forward to facilitate strong representation. The BPhil Union was officially welcomed as an affiliate to the Council, taking our total membership to 12 Faculty Societies. The Psychology Society was elevated as standing invitee, the ALVA Society was re-established, and the Education Union is currently being reworked. On top of this, over \$60,000 has been awarded to the Faculty Societies collectively in grants to support innovation in the range of fantastic events and projects facilitated throughout 2019.

An exciting addition to the Education Council's calendar was its very first theme week - "Ed Week", which sought to enrich the student experience by celebrating learning at UWA, fostering social connection, as well as servicing a culture of high academic achievement. Almost all Faculty Societies collaborated within the week and the success of the initiative was a sound reflection upon the talent of our student leaders.

Academically, a big win for the Education portfolio this year has been securing a review into UWA's academic calendars to reform the 12-week semester model and explore the option of a second study break. Working closely with teaching staff to oversee the smooth introduction of incoming academic policy changes has also been critical. Along with these achievements, the portfolio has seen a number of successes including the permanent expansion of the Class Representative System – now in operation for over 120 units throughout 2019, major improvements to UniFi services across campus, strengthening UWA's national representation, establishing weekly 'open office' consultation hours, as well as persistent advocacy within the HMS, ABLE, and Science Faculties to ensure proper practice throughout major curriculum changes.

The Education Council has also been active in reforming tangible student support services like the introduction of the new echo360 system, LinkedIn Learning, and the replacement evaluation software for SPOT/SURF.

In summary, 2019 has been a jam-packed year that has been challenging but thoroughly rewarding. The Council concludes its year with full confidence that our students are in a strong place moving into 2020.

PUBLIC AFFAIRS COUNCIL

The Public Affairs Council (PAC) proudly promotes the student interest and participation in political and social issues, and cultural activities. It is dedicated to providing students with events that encourage community involvement and awareness. The council endeavoured to increase student engagement with the Guild through an increased presence of arts and performance, culture, faith, social justice and politics on campus. In 2019, the PAC sought to accomplish this through greater involvement with clubs and societies with the Guild theme weeks and events.

Fringe Festival was one of the biggest weeks of the year for PAC, igniting the campus with performance, art, culture and music, with some notable events including the Multicultural Week's Mid-Autumn Feast, and Top Shelf Comedy hosted by University Dramatic Society. In 2019, Fringe Festival had more than 60 performers who were mostly students at UWA showcasing their talents, and was brought together by a committee of over 30 people, and 40 volunteers.

In collaboration with Guild Volunteering, PAC also cohosted the Social Impact Fiesta which provided a platform for social impact-oriented clubs to engage with students by promoting their respective mission and increasing the volunteering engagement with students.

Faith Week brought students from different backgrounds and religious beliefs together to celebrate their faith with each other in an inclusive and open environment. The Interfaith Party brought together all religious based clubs and societies and continued to foster the development of the faith community at UWA.

Language Week acknowledged our multicultural campus and brought linguistics and art to create a more vibrant and interesting student experience. The week was packed with events including a worldwide themed quiz night (Quizter Worldwide), a Language Carnival which was run with the support of cultural clubs on campus, and Matsuri – a Japanese festival hosted by the Japanese Studies Society of UWA (JAPSSOC).

Throughout the year the PAC had the opportunity to be involved with smaller events such as Variety Night for Starlight which was a student talent showcase run by Dance UWA, Music Students Society and University Dramatic Society to raise funds and awareness for Starlight Children's Foundation. Over the last year the Public Affairs Council has affiliated five clubs including Union of Myanmar, UWA Harry Potter Society, 180 Degrees Consulting, Who Gives a Buck?, and Teach Learn Grow UWA. It has been an eventful and exciting year for the committee and the Public Affairs Council looks forward to an even greater presence next year to continue to provide vibrant and interesting events on campus in 2020.







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SOCIETIES COUNCIL

SOC is the governing body of all 169 clubs on campus (excluding Faculty Societies). This year the 2019 Societies Council Committee created an inaugural sub-committee to streamline club communication, we revitalised the running of the Tenancy Committee, delivered on online treasurer training modules and introduced Guild EFTPOS machines for clubs to use, among other things. Applications for Best Club and Best President also increased by 250%, a sure sign that clubs are feeling supported and confident enough in their achievements this year to nominate themselves as the best of the best.

After a turnout of an estimated 10,000 people at O-Day, SOC hosted a triumphant Club Carnival in Semester 1 and an even more successful second Club Carnival in Semester 2 that saw over 1,500 students interact with clubs on Oak Lawn. It was brilliant to see how engaged students were throughout the year, with over 215 events run in the first month of Semester 2 alone and over 1000 events in total. For the first time, SOC hosted two networking nights in the Tavern for executives to get to know one another and form bonds that could lead to more collaboration. These events were well received, and I hope to see it continue as a tradition for years to come.

TENANCY

This year, the SOC President was also the Tenancy Chair and this crossover helped streamline the process for clubs. We reallocated all the mailboxes and CCZ lockers, activated more spaces in Cameron Hall and shot a 'How to Find the CCZ' video to engage first year students with the club zones. The Tenancy committee also had the pleasure of seeing electronic key card locks on the doors of Cameron Hall and reallocated an unused club room for new potential. Like SOC, the Tenancy committee also created a subcommittee to advocate for more accessibility for club venues, mainly elevator access in Cameron Hall.

All these achievements would not have been possible without my awesome executive, committee and subcommittees, particularly Vice-President Fiona Iwansantoso, Secretary Maja Maric and Treasurer Jacob Roosendaal. I am grateful to every single person for their contribution and I am proud of everything the SOC team has achieved this year.



ACCESS DEPARTMENT

The Access Department represents students with disabilities and carers. This year we revitalised our Department, undergoing a rebrand and adopting burgundy as our new colour. We also renewed our focus on building a strong Access community.

Part of our role is representation and advocacy. We have worked directly with the NUS National Disabilities Officer, including supporting the "No Mind Left Behind" campaign. We also supported our allies at the ECU Disabilities Collective in opposing fines that would disproportionately affect students with disabilities. Moreover, we sat on the Disability and Inclusion Working Group, representing students concerns directly to University staff, and to assist in empowering the committee through new terms of reference.

We have worked hard to educate and train the wider community. This training was presented at Student Leadership Training, RA training at UniHall, and finally at the inaugural Student Leader Summit. We worked with the Education Council to produce the first Accessible Education Guides. These guides are a helpful source for students struggling or who are unsure where to seek help. The guides found great success, enabled by a collaborative distribution with other Guild Departments.

Semester 1, Week 7 was Access Week, where we held several

exciting and informational events, collaborating with other organisations. These included a Lived Experience Panel Discussion, a Boardgames Night, and a Mental Health Poetry Night. Our Poetry Night was our most successful event of the week. We had a great turnout and attendees were excited to participate in the open mic section.

In Semester 2 we launched our Carer's Collective. This was done in consultation, and was led by, carers at UWA, recognising the specific needs and barriers that carers have in accessing their education. The launch event was held in Hackett Café, with guest speakers from Carers WA and Relay for Life UWA. Attendees enjoyed the relaxed and celebratory atmosphere and learnt a lot from the presentations given.

To complete our year, we held the annual Male Mental Health Breakfast which raises awareness about male mental health. The event was structured to promote healthy conversations about mental health and help-seeking. This was very successful, and attendees expressed feeling moved and getting a lot from the morning, thanks largely to our guest speakers.

We have had a successful 2019 and look forward to seeing the work of the 2020 committee in continuing the growth of the Access Department.



ALBANY STUDENTS' ASSOCIATION

The Albany Students' Association aims to create community, encourage opportunity and provide a voice for the 250 regional students studying on the UWA Albany campus. In 2019, the Association continued to engage with the Guild to ensure our students have the best university experience while staying in Albany!

2019 saw a lot of positive changes for Albany students. The first-ever sponsorship proposals were sent out to Albany businesses, which established partnerships with Anytime Fitness, Kate's Place and Gourmandise & Co. for the Albany Campus. Students can now enjoy discounted gym memberships, food and coffee – much like the Crawley campus! In response to the rising levels of depression and anxiety in Albany, the Association secured free mental health training for student leaders to create a greater support network on campus. The first-ever Albany 'microclub' (Dungeons and Dragons) was affiliated with the Guild, creating more avenues for students to get a taste of university life. Finally, the Association hosted semesterly Guild visits, providing opportunities for Albany students to mingle with Crawley students.

The Association continues to engage with the student body by hosting a variety of on-campus events: including an annual Games Night, Easter Celebrations, Upcycling and Paper Plane Throwing competition, our end-of-semester celebrations and, excitedly, the Albany campus' 20th anniversary celebrations. As with previous years, the Association supplies students with free kitchen facilities, free yoga and a common room (affectionately called The Dungeon) to provide Albany students a comfortable, fun, and safe environment to study and socialise. We also continue to involve students in decision-making by hosting public meetings and through consultation on the UWA Regional Strategy.

Finally, the Association maintained positive relationships with the wider Albany community through regular attendance to Friends of UWA Albany meetings, promoting and participating in the Albany Climate Strike, as well as participating the Albany's ANZAC Commemorations.

It's been rewarding to see the rising opportunity of Albany students! I would like to thank our 2019 committee for the enthusiasm and effort they have put into the Association this year.

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EDUCATION ACTION NETWORK

The Education Action Network (EAN) has led several significant campaigns in 2019, and we are proud to have engaged a broad activist network. The EAN commenced the year by supporting the Women's Department in its campaign against Bettina Arndt and standing in solidarity with survivors of sexual assault. On top of this, adopting a grassroots approach to engage UWA students was a key goal for the EAN in 2019 – establishing a regular "Ed Collective" which kept students informed about the actions taken by the Education Council and was effective in communicating developments happening on campus.

The EAN also worked closely with the National Union of Students in Semester 1 to support its "A Future Worth Fighting For" campaign at UWA, which sought several key goals – a national taskforce into sexual assault on campus, real action on climate change, an end to student poverty, as well as a fullyfunded, equitable, and accessible higher education system.

With the lead-up to the federal election in May, we were active in encouraging students to enrol, as well as encouraging them to learn more about candidates' policy. Moving through the semester, the EAN introduced a campaign against wage theft in collaboration with UnionsWA and gathered stories from students with real instances of wage theft, to be compiled into

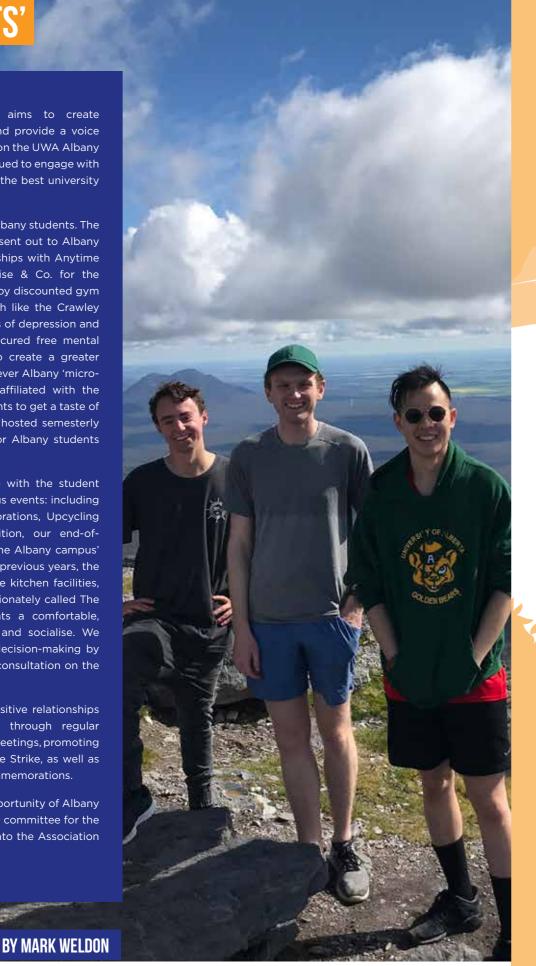
a submission to the State Government

Following the NUS' student values survey revealing that climate change is the number one issue for over 60% of university students, our efforts focused on facilitating sustained climate action. Accordingly, we protested with participating high school students from WA at the first Perth Global Strike for the Climate in Semester 1

Throughout Semester 2 we continued this focus. On 19th August we organised a contingent of UWA students to support the NUS' National Day of Action for Climate Action. This protest had an impressive turnout, with demonstrators from all WA universities marching to the Chevron Building in Perth to demand that WA's largest polluter listen to young people and dramatically reduce their emissions. On September 22nd we organised UWA students to march with school students across the state in the second Perth Global Strike for the Climate, and stood together with over 300, 000 people across the country.

It's been an active year for the EAN, and we are proud to have led UWA students to support progress on the most pressing issues for students at university.





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ENVIRONMENT DEPARTMENT

In 2019, the Guild Environment Department aimed to branch out our initiatives by collaborating with Guild departments as well as University-affiliated and external organisations. As a result, the year has seen many new initiatives come out of the Environment Department to help students to engage with sustainability and advocacy.

In light of the climate movements that have taken the world by a storm, we worked with the Education Action Network to promote a strong UWA presence at the School Strikes for the Climate. We also became one of the first Australian universities to launch a university program with UCapture, a green-tech platform that funds carbon offset projects via online purchases.

Advocating for sustainable change on campus continues to be a key objective for the Department. In 2019, we set up a soft plastics collection point and a public compost bin and worked to convert more packaging into biodegradable alternatives across all Guild cafés. We also revamped the Guild Gardens through our community gardening program, which we hope to expand to the Nedlands campus soon.

We continued to run our traditional events, such as EnviroFest (which hosted over 20 stallholders), and Make-Your-Own KeepCup and succulent stalls (which saw 225 succulents selling out in two hours). We also capitalised on our University's expansive campus culture to run new and innovative events at Enviro Week, such as Intercollege EnviroFest, Enviro-Tech Expo and the Conservation Volunteer Excursion, which saw extensive collaboration between the Environment Department, College Row and Guild-affiliated clubs. However, our most unexpected success was our extremely popular FREEcycle, which promoted circular consumption by collecting donations of unwanted but perfectly usable goods from students and redistributing them at monthly stalls for free.

The Department also continued to work closely with the University community, such as with Campus Management on waste management strategy, Friends of the Grounds on their plants sales and the development of their campus biodiversity mobile application, and UWA Alumni on the Sustainable Careers Café, which was facilitated by a diverse group of alumni that spoke to over 70 students about the plethora of pathways into sustainable careers.

It has been an enjoyable year for the committee and the Environment Department looks forward to continuing to grow our presence on campus in 2020!







ETHNOCULTURAL COLLECTIVE

The Ethnocultural Collective is a new collective of the Guild, representing culturally and linguistically diverse students. The events that the collective ran this year have been a huge success and have celebrated the vibrant cultures on campus as well as bridging the gap between them.

Seeing as this was the first full operational year for the Ethnocultural Collective there were many hurdles in the first half of the year. After being founded at the end of 2018, new regulations were written and adopted. There were difficulties with getting the Facebook group up and running, as well as getting a committee. Despite these challenges, the Ethnocultural Collective had a very successful and engaging stall at O-Day, having a food tasting challenge and obtained over 50 sign-ups to join the Facebook group.

The Ethnocultural Collective managed to run its first event in Semester 1. The Christchurch Vigil was a highly sensitive event which was conducted with short notice, in response to the tragic shootings in Christchurch. The event was very respectful and successful, and many students came and paid

their respects. The event ran in collaboration with the UWA Muslim Student Association and raised \$900 for the victims and their families.

During Semester 2, the first project was the "You Can't Ask That" video series. This unique project served to answer difficult questions about race and culture. Students of certain backgrounds are filmed answering anonymously submitted questions, which might be difficult to ask in person. The video series served its purpose and was also very entertaining for both viewers and participants.

Another project, in collaboration with Students for Refugees, was The Ration Challenge, where students bought ration packs similar to those that refugees eat in refugee camps. The pack is the only food that participants eat for that week. The event served to be both a humbling experience for the participants and raised money for the Centre for Asylum Seekers, Refugees and Detainees. Additionally, the Ethnocultural Collective official Facebook Page went live and managed to garner 150+ likes within the first week of its launch.



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UWA Student Guild Annual Report 2019

INTERNATIONAL STUDENTS' DEPARTMENT

The International Students' Department (ISD) is the peak representative body representing all international students at UWA. The ISD President is the head of the department and sits on several committees including Guild Council, and provides a voice for international students. Currently, 20% of UWA students are international and hence it is important that all international students have a representative body. This year, our committee consisted of 36 students from diverse backgrounds, hailing from Singapore, Malaysia, India, China, Mauritius, China, Philippines, Hong Kong, Indonesia, UAE, Vietnam and Ecuador.

The team is structured into four sub-departments, namely the Welfare, Education, Social and Public Relations Departments. Our aim as ISD was to run engaging social events to encourage students to get involved on campus; informative education events targeting soft skills, migration and employability; and welfare events to raise awareness about mental health, wellbeing and sexual education. We also aimed to increase our presence on social media and to increase engagement of international students through our public relations department. In total, we organised 19 events this year.

In addition, International Students Council (ISC) acts as a bridge between the department and cultural clubs, faculty societies and colleges. Through ISC we were able to collaborate and organise events with an international focus alongside other clubs and societies.









ISD 2019 HIGHLIGHTS

ISD MIGRATION SEMINAR

We held a migration seminar in March to address the concerns of international students about temporary graduate visas, permanent residencies and student visas. There was an overwhelming response with over 60 students attending and the venue hitting capacity. We also held another migration seminar in Semester 2.

ISD DESTRESS EVENT: SPILL THE TEA

The Spill the Tea event was held in Welfare Week to encourage students to take a break and to unwind. We collaborated with 6 cultural Clubs and Societies and 4 Guild Departments, who each showcased different ways to destress.

ISD ROTTNEST TRIP

ISD's annual trip to Rottnest was once again a sell-out event. This year, we collaborated with the Western Australian Students Aboriginal Corporation (WASAC) to produce a brochure to educate international students about the dark history of Rottnest Island.

ISD INTERNATIONAL FOOTBALL LEAGUE

We held ISD's first ever international football league where we hosted 7 teams in total from different cultural clubs, in hopes to forge friendships between students from different backgrounds through sports.

ISD ALUMNI CAREER CAFÉ

We collaborated with the UWA Alumni Office to hold ISD's first alumni networking event. On top of the 5 distinguished panellists, we also had 30 alumni mentors to impart their past experiences as a student and graduate to the student attendees.

ISD ADVENTURE WORLD TRIP

To diversify our social events, we organised a trip to Adventure World in Semester 2. The trip was a success and tickets sold out in 24 hours.

ISD DUNK TANK FOR CHARITY

In Welfare Week in Semester 2, we held ISD's first dunk tank for charity to raise money for Youth Futures WA. We organised for executives of clubs and Guild departments to be dunked and successfully raised a total of \$300.

ISD QUIZ NIGHT: INTO THE MULTIVERSE

We organised a quiz night at the end of the semester where all Marvel and DC fans unite. We collaborated with 8 clubs and Guild departments in total.





MATURE AGED STUDENTS' ASSOCATION

The Mature Age Students' Association (MASA) is a growing community of students at UWA. This year we have worked together with the committee to increase engagement of mature aged students on campus. We have fought to have a strong presence early in the year, having interactions with mature aged students from O-Day to increase awareness for the association as well as increasing our membership. This year was the first time that Guild MASA T-Shirts have been printed for the committee, making them feel included as well as increasing their presence at events.

In 2019 the association focused on engagement and engaging mature aged students on campus, as mature aged students often feel isolated and distant from the rest of their cohort. We ran regular catch ups in the Tavern, Hackett café morning teas and barbeques on the Matilda Bay foreshore as a low barrier way for mature aged students to make new friends

We have collaborated with the Postgraduate Students' Association (PSA) to include MASA in Postgraduate Connects which are run monthly, adding an additional event for mature aged students to socialise and meet postgraduate students.

Away from the practical running of the department, with the help of the Chair of Guild Council, Patricia Paguio, we have refreshed the MASA Rules to improve the Department's governance, provide more structure to the committee and simplify its election process. We are confident that these changes will have positive impact on for future committees and MASA would like to thank Patricia for her prompt turn around for our department regulations.

In future years, we hope to progress the association to provide more niche support for mature aged students by collaborating with support services in the university in the activities that we host.

POSTGRADUATE STUDENTS' **ASSOCIATION**

The PSA is a Guild Department run for postgraduates by postgraduates and plays a pivotal role in defining the postgraduate experience at UWA. We hear the voices of our members and represents them at an executive level, as well as running events for the diverse community of postgraduate students.

Our key focus this year has been to boost postgraduate engagement. We worked in collaboration with UniClub to transform our monthly social event, Connect. With a new outdoor venue at the UniClub and music, Connect has grown in numbers, and become a powerful platform for industry and faculty societies to engage more closely with postgraduate students at UWA.

Over the year, the higher education climate has become considerably more challenging with funding continuing to be cut from research. Industry is also rapidly changing and continues to demand more from graduates. The PSA has been working hard in collaboration with the University to relieve as much of these pressures as possible and provide UWA postgraduates with opportunities to thrive academically and socially. Major collaborative projects with UWA and the PSA include the Cycle 2 Review, a major step forward in refining all the postgraduate coursework degrees at UWA, and the SPARK program, an upskilling opportunity for research students.

The PSA also formed an exciting partnership with the Graduate Research School (GRS), through the newly formed Higher Degree by Research Student Consultative Committee. This committee has enabled the PSA work closely with the GRS to improve the research student experience. The key focus areas so far have been language support, viva voce guidelines, and online research profiles.

In addition, we were pleased to continue to provide awards and grants both independently and in collaboration with Convocation. Some of their achievements are captured in this year's edition of Postscript, the PSA's own publication.

In summary, 2019 has been a year of exciting steps forward, big plans for big change being finalised, and exciting new partnerships. It has been my pleasure serving as the 2019 President and I look forward to watching the Association continuing to flourish in 2020.







PRIDE DEPARTMENT

2019 has been a momentous year for the Pride Department. The Department's events portfolio has flourished, as events developed and generated a greater turnout across the year. In Semester 1, our annual quiz night beat all previous year's tickets, with over 100 tickets sold! For the second year running, Pride held our own "Camp Camp" during the midyear break. Held at Lake Leschenaultia, Camp Camp proved to be incredibly rewarding and provided an excellent bonding opportunity for members of Pride, old and new.

In Semester 2, our Pride Week events were outstanding and included a new networking night held in collaboration with the Boston Consulting Group and Out for Australia, and a rebranded PrideFest including collaborations with a range of clubs and featuring live music. Retrograde, our annual Pride Week Party, was our largest ever, with over 100 people attending. In addition to our traditional events, Pride also held a range of weekly events across the two semesters, as well as new collaborations, including a picnic to celebrate Trans Visibility Day in partnership with the Women's Department and a debate with the UWA Debating Union.

This year the Pride Department transformed our Pride

Room over the semester break, which included repairs, refurbishment and a complete repaint. 2019 has seen a larger range of students taking advantage of the Pride Room facilities as a result. In terms of student engagement, we distributed 300 copies of our Pride Guide on O-Day, double the number of information packs compared to previous years. Another 200 guides were distributed across the year. Our annual publication, Outspoken, was our biggest yet in the number of students' submissions, elevating the voices of more LGBT+ students at UWA.

Pride also served an advocacy role on campus for LGBT+ students; advocating within the LGBTIQA+ Working Group for a complete review of the name-change policy on campus for transgender students. We also campaigned against the Religious Discrimination Bill 2019, that would allow religious organisations to legally discriminate based on sexuality or gender identity, passing a motion denouncing the bill on behalf of the UWA Student Guild.

Overall, 2019 was a year of great success for Pride, in terms of events, presence on campus and student advocacy.



PUBLICATIONS COMMITTEE

The Publications Committee was formed in 2017. The role of the committee is to oversee the operations of any publications produced or distributed by student departments of the Guild either online or print publications. Due to the urgent nature and tight turnaround times, the Publications Committee has rarely met in person. Despite this, the committee has worked closely with the Guild design team to approve and suggest edits electronically via circular. This year the committee has worked extremely efficiently to approve the publications of PROSH, six editions of Pelican, Lighthouse, PostScript, Damsel, and Outspoken. These have all been fantastic publications for student audiences, and we are pleased to have contributed to their success.



RESIDENTIAL STUDENTS' DEPARTMENT

In 2019 the Residential Students' Department (RSD) realised a vision for a holistic student organisation reflecting the needs of students living on campus. We strived to build a closer and more inclusive intercollege community, and to lead in a space that is constantly changing.

There are many achievements which make 2019 a notable year for the department. We wrote and passed a set rules to bring about the first one-person one-vote democratic election for RSD Executive. In terms of events, we ran the first semesterly Welfare Week, ran the first series of Academic and Careers-focused events, and ran the first Intercollege Enviro Week. We also expanded our advocacy, meeting with local bars to encourage their uptake of "Ask for Angela", and produced a submission outlining the gaps in service provision around mental health and sexual misconduct to the University's Health Services Review.

We have also strived to keep the Colleges and campus as close as can be. We partnered with Faculty Societies and Clubs, such as with Blackstone and EMAS running the Courtyard Show and worked closely with the UWA Tavern introducing the 'RSD Sticker' for College Row discounts.

Our focus with events has been on quality, and on maintaining the spirit of inclusiveness and accessibility which is at the heart of everything we do. We ran a well-received "Last Airbender" themed ball and have continued to run Tav Shows which regularly hit capacity. At these events we have also enjoyed working with Guild Volunteering to facilitate the Wellbeing Volunteers initiative.

2019 was a great year for the Cultural Cup, which continued to run with heightened engagement. With nearly 1,100 people through the door, Battle of the Bands was not only one of our most successful events of the year, but of all time! This years' Cultural Cup was a tight contest, but ultimately St Catherine's placed first and Trinity placed second. St. Thomas More won the Community Cup, with a strong show at charity events like Relay for Life and PROSH.

In all, it has been a busy and rewarding year and we are excited to see how the newly elected Executive shapes the department in 2020. We have made a lot of progress and I hope that we have made College life even better.

BY LUKE THOMAS







SPORTS DEPARTMENT

This year Guild Sports has focused on strengthening our relationship with UWA Sport, developing new program and initiatives, and of course serving the students at UWA. We have seen significant growth of the Inter-Faculty Sports competition and major improvements in our Department as a whole.

Administratively, we established that Guild Sports should be a Guild Department with a committee, and thus we created the Guild Sports Department. We have rules, an official structure, roles and responsibilities to ensure the aims of the Department are pursued for years to come. We have also invested in high quality equipment, ensuring we will be equipped to run events to a high standard.

Inter-Faculty Sports was our primary focus this year. We enhanced promotion in collaboration with UWA Sport to promote the program physically and digitally. We implemented review processes throughout 2019, using both participant and FacSoc Sports Representative feedback to make improvements both as we went along. Additionally, we provided all FacSoc Sports Representatives with adequate training and resources – namely the Faculty Society Sports Representative Guide, which ensured that all Faculty teams were run to a high standard throughout the year.

We streamlined the running of the Inter-Faculty Sports competition resulting in effective and efficient catering services being provided at all events, alongside quality music to create and sustain good vibes. Throughout 2019, we ran Inter-Faculty Sprints & Cross Campus, Cricket, Touch Rugby, Tennis, AFL, Ultimate, Basketball, eSports, Volleyball, Handball, Dodgeball, Table Tennis, Badminton, Netball, Lacrosse and Soccer. We also trialled eSports and Lacrosse for the first time this year and both events were great successes. Additionally, we restructured multiple events such as splitting table tennis and badminton from regular tennis to ensure adequate competition and accessibility in these events, which were huge successes.

Outside of Inter-Faculty Sports, we introduced the Club Sports Support program, which provided support services to clubs and societies in respect of their sporting activities. This was largely successful, in which we connected clubs and societies to UWA Sport, high quality equipment and facilities for their events. An

example of our support was through the provision of services to the Multicultural Students Union in their dodgeball tournament.

We also revitalised the FacSoc v College social sporting series. The events had over 100 participants and created a great atmosphere on James Oval. I hope to see this series continue in the future.

A closer relationship with UWA Sport provided our Department with access to facilities and equipment, which helped us to operate effectively throughout the year. Additionally, we collaborated with the Guild Welfare Department and UWA Sport to provide students with free access to the UWA Gym, Yoga and Body Balance classes for the duration of Welfare Week in Semester 1 and 2, providing real value to students and making mental and physical health more accessible during Welfare Week





WELFARE **DEPARTMENT**

This year, the Welfare Department had a very successful year, bringing back initiatives that were popular last year as well as innovating, to cater to the need of UWA students.

Semester 1 was a bit of a learning curve for the Welfare Department due to the Welfare officer resigning and being newly appointed towards the end of March. The Department ran a very successful PJ Day to promote healthy sleep habits as well as introducing a "Pancake Hour" to hand out Student Assist Information and free pancakes to promote the services the Guild has to offer. Semester 1 Welfare Week saw the return of many events such as Animals on Oak, Dance classes with DANCE UWA, Art Therapy and the FABSOC Clothing Swap for Homelessness Awareness. The new initiatives the Welfare Department brought in were free fruit during Welfare Week for Guild members to promote healthy eating plus discounted specials throughout the week. Free gym access and group class access was another initiative in collaboration with UWA Sport. The Department also teamed up with Student Assist and Study Smarter to provide a tertiary tips and tricks session close to exam time. The chosen charity for the week was Manna, with all proceeds of Homelessness Awareness Day going to them, as well all the donations from the Clothes Swap going to Good Sammy's.

During the Semester 2 OWEEK, the Welfare Department ran a "Grab n Go" initiative where we made students pedal a blender bike to make their own blueberry smoothies. Whilst they were pedaling for their smoothie, they were given information about common stresses that university students face, how to tackle them and appropriate resources from headspace, Student Assist and the Guild Food Pantry.

For R U OK Day, the Welfare Department teamed up with the Wellbeing Volunteers and brought another Pancake Hour. As well as this, we created and distributed 100 Welfare Packs, which contained mental health aid information, Guild information, self-care tips, diaries and tea and coffee: it was very popular amongst students and we ran out in 20 minutes! We also contributed to Women's Week, by running a DIY Heat Pack stall with different essential oils which also was very popular with students.

Welfare Week for Semester 2 consisted of the return of free fruit for Guild members, free voga and Pilates and free gym access for UWA students all week. The Department also ran a "Wel-fair" featuring different clubs and departments running events around wellbeing and wellness (including ISD Dunk Tanks & UEC Wellbeing Workshop). The week also saw the return of the Animals on Oak, and beanbag chill out zones which according to last semester was a quick and easy way for students to destress and take a break from studying.







WESTERN AUSTRALIAN STUDENT ABORIGINAL CORPORATION

Western Australian Student Aboriginal Corporation (WASAC) represents and advocates for Indigenous students at UWA. We pride ourselves in creating self-determination for all our students and continuously ensure their education experiences are culturally safe, inclusive, and accessible by ensuring they are represented in every aspect of University life.

In 2019 WASAC's main objective was to create greater engagement within students and the Guild. This has been successful in relation to Marr Danju week, the Indigenous Strategy, Indigenous Nationals, and a 150% increase in our number of members. O-Day was our catalyst to reaching our objectives as we used music, language and Noongar foods to create a conversation around Indigenous Australians and WASAC.

Our first major event. Marr Daniu week was in Week 8 of Semester 1. Marr Danju meaning hands coming together in Noongar language embodied all of our events. The week started off with a traditional welcome ceremony with Noongar dance and a Welcome to Country by Dr Richard Walley OAM. This was followed by an Uluru Statement from the Heart yarn as well as Marr Danju cup, a touch-football tournament including PESA UWA, ECOMS UWA and UWA Science Union. The week concluded with a quiz night hosted at the UWA Tavern. All events throughout the week had great attendance and were very successful.

WASAC played a major role in organisation of the 24th Indigenous Nationals hosted by UWA. Indigenous Nationals is a week-long event which occurred from 23 - 27 June 2019. It brought together over 350 Indigenous students from 28 different universities across Australia, playing netball, touch football, volleyball and basketball. WASAC organised all cultural and social events throughout the week which consisted of a Noongar cultural welcome ceremony, networking events at the Tavern and a closing ceremony at Optus Stadium. This week allowed for students to celebrate their diverse Aboriginal and Torres Strait Islander cultures, whilst networking and promoting healthy lifestyles through sport.

The Indigenous strategy was endorsed by the Guild Council in the month of March. Since the endorsement there has been great progression with WASAC and the Guild's relationship to improve the student life of Indigenous students. This consisted of promotion of budget friendly meal options and Guild Student Assist services as well as financial, social and cultural support. In future years this strategy will act as a guidance and accountability framework for the Guild.

This year WASAC had a very successful year from our largescale events of Marr Danju week and Indigenous Nationals to our fortnightly cheap Tuesday, gold coin donation lunch for Indigenous students. We look forward to promoting Indigenous culture on campus and as well as providing and advocating for the students we represent.



WOMEN'S DEPARTMENT

2019 has been an incredible year for the Women's Department. Our Women's Collectives have continued to grow, with a focus on low-barrier social events to develop our women and non-binary community networks. A key event was the introduction of "Smash the Pastryarchy" events; low-key catch-ups featuring free pastries from local bakeries. We were also privileged to host three incredible women speakers at our International Women's Day Brunch in March.

The Department ran two themed weeks this year. SCREW (Sex, Consent, Respect, Education and Wellbeing) Week took place in Semester 1, covering a range of activities around sexual health and relationships. This year, we placed particular focus on raising awareness around women's gynaecological health, and we collaborated with the Pride Department to celebrate the International Day of Transgender Visibility. In Semester 2, we ran our annual Women's Week featuring the inaugural Women's Week Festival, volunteering opportunities and our Damsel Magazine Launch.

This year also saw the introduction of the Women's Council project, which sought to expand the Department's engagement with and support for clubs on campus. The inaugural Women's Workshops ran in Semester 2, featuring a range of workshops from personal branding to life skills. We look forward to collaborating with UWA Alumni in 2020 to expand this program and strengthen its focus on professional networking.

The Women's Department continues to campaign for improved safety on campus. In August, we marked the second anniversary of the release of the Change the Course Report, backed by UWA-specific demands. A major achievement in this area was securing an audit into lighting on campus by the Safer Communities Working Group, with improvements to be carried out soon. This working group has also seen the introduction of Bystander Training to be rolled out in 2020, and the development of resources to promote respectful relationships on campus. Following the release of the College Row Cultural Review, the Department provided support to the Residential Students' Department in responding to recommendations and advocating for change. We were also pleased to support Student Assist in the introduction of Wellbeing Volunteers, providing support to students at on-campus events.



NATIONAL UNION OF STUDENTS REPORT

As the peak body for tertiary representation in Australia, the National Union of Students (NUS) plays a central role in the progression of student life on campus. The Guild is affiliated to the NUS, meaning that students have a seat at the table in the way the NUS operates. At the annual National Conference elected UWA delegates pass motions and discuss matters of importance that the Union should focus its efforts towards in the coming year. Delegates also vote for incoming national office bearers.

The 2019 delegates attended the National Conference in December 2018, actively writing and proposing policy on issues ranging from education funding and student welfare through to addressing sexual violence on campus and supporting students from diverse communities. Beyond the National Conference, the NUS provides additional conferences for student leaders to share resources and coordinate initiatives. Several Guild representatives attended the 2019 Presidents' Summit, the Education Conference, as well as the Network of Women Students Australia (NOWSA) conference.

Guild office bearers and our Education Action Network (EAN) have worked actively alongside the NUS this year. Delivering the 'A Future Worth Fighting For' campaign at UWA was a key priority for the EAN in Semester 1, pursuing several major outcomes including an end to student poverty, real action on

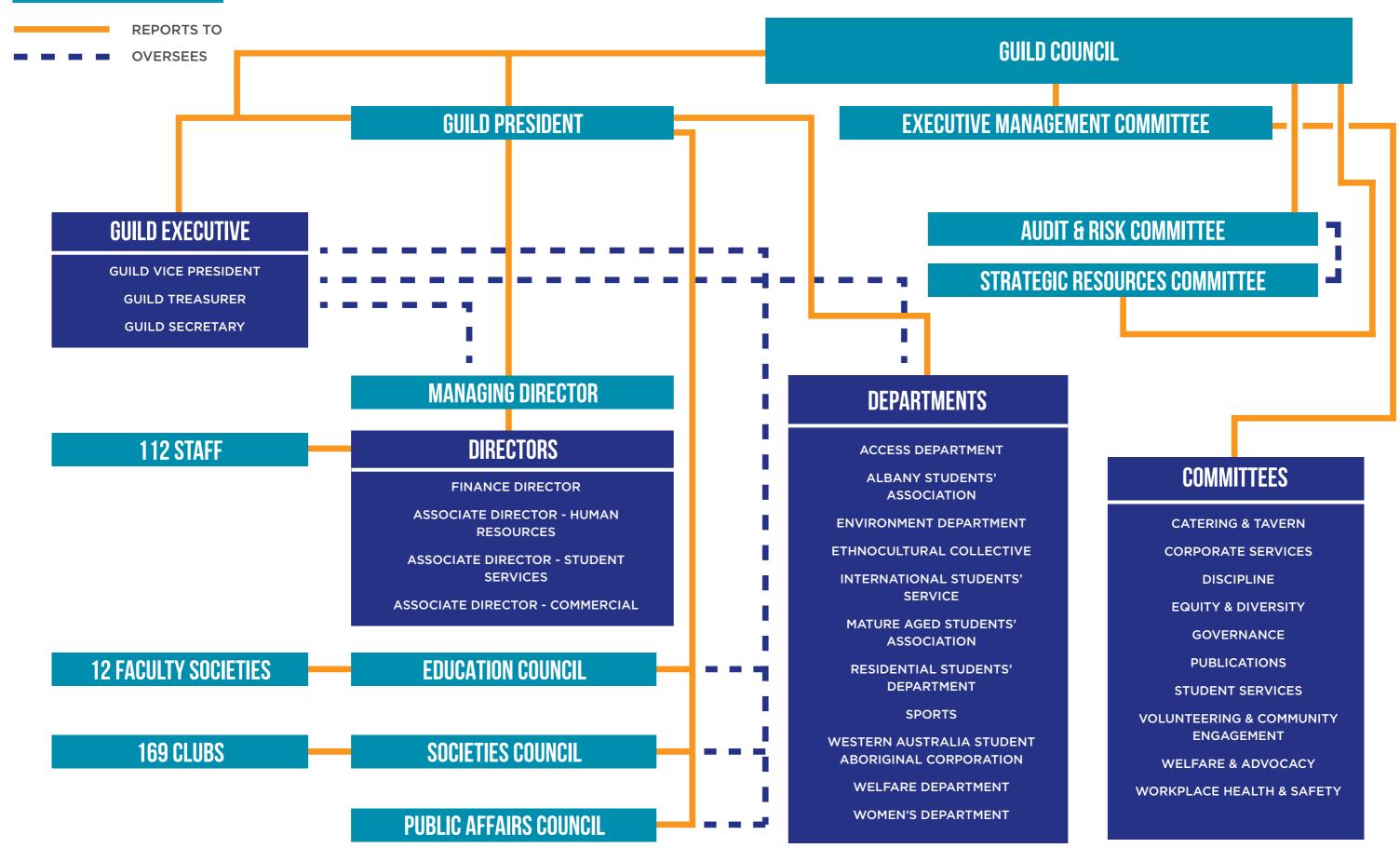
climate change, a national taskforce into sexual assault on campus, and a fully-funded, accessible higher education system. The NUS has been supportive in providing resources to this campaign, as well as campus-specific issues that have arisen this year. The Women's Department's campaign against Bettina Arndt, and advocacy work within the Access Department, have both been met with support by the NUS office bearers.

On top of this, NUS leaders have been active in engaging the wider UWA community. At O-Day the Education Officer spent the day consulting and listening to students. The NUS General Secretary visited UWA in March and spent time with Guild Office Bearers, explaining the 2019 National Student Values Survey. Likewise, the NUS President, Education Officer, and Disabilities Officer visited campus in August to address our Faculty Society leaders and listen to campus-specific issues.

Following the release of the National Student Values Survey report, the results were crucial in informing the relationship between the Guild and the NUS for the remainder of the year finding that over 60% of students place climate action as their priority. Accordingly, the EAN coordinated UWA students on three occasions to demonstrate at the Global Strikes.



GOVERNANCE STRUCTURE



UWA Student Guild Annual Report 2019

2019 FINANCIAL FIGURES

CATEGORIES	AUDITED 2019	BUDGET 2019	AUDITED 2018
Student Services & Amenities Funding (SSAF) and Associate Membership	2,875,818	2,693,970	2,734,889
			0.40.050
Property (net return)	146,640	338,921	249,959
Catering Division (net return)	98,171	(67,053)	45,390
Second Hand Bookshop (net return)	9,077	1,694	(2,050)
Tavern (net return)	(2,318)	39,628	(7,177)
TOTAL OPERATING INCOME	3,127,388	3,007,160	3,021,011
Student Representation	(510,702)	(467,130)	(494,445)
Sub Councils and Guild Departments	(335,783)	(388,430)	(289,851)
	.=		47-2-5
Student Assist	(369,243)	(460,940)	(359,701)
Student Services	(538,267)	(661,011)	(698,258)
Volunteer Centre	(190,835)	(216,286)	(182,234)
Administration Services	(514,546)	(559,073)	(472,004)
Financial Services	(600,365)	(651,215)	(535,359)
Information Technology Services	(144,057)	(140,027)	(112,452)
TOTAL EXPENDITURE	(3,203,798)	(3,544,112)	(3,144,304)
SURPLUS / (DEFICIT) FROM OPERATING ITEMS	(76,410)	(536,952)	(123,293)
Non-Operating Income - Mainly UWA Pool Investments	566,603	235,000	35,451
REPORTED ACCOUNTING SURPLUS/(DEFICIT)	490,193	(301,952)	(87,842)
CASH FLOW SUMM.	ARY		
Accounting Surplus (Deficit)	490,193	(301,952)	(87,842)
Add Back Depreciation (non-cash)	504,207	507,510	467,229
Deduct Non-Operating Income	(557,848)	(235,000)	(33,231)
Changes in Assets and Liabilities	389,203		33,399
CASH SLIPPING / (DESIGN) EDOM OPERATING ITEMS	025 755	(20.442)	770 555
CASH SURPLUS / (DEFICIT) FROM OPERATING ITEMS	825,755	(29,442)	379,555
(Deposits)/Withdrawals in Investing Activities	(80,751)	600,000	696,102
CASH SURPLUS/(DEFICIT) BEFORE CAPITAL EXPENDITURE	745,004	570,558	1,075,657
Capital Expenditure	(965,395)	(800,000)	(1,896,643)
NET CASH SURPLUS/(DEFICIT)	(220,391)	(229,442)	(820,986)

UWA STUDENT GUILD STATEMENT OF AVAILABLE NET CA	SH & INVESTMENTS	DEC 2019 AUDITED	DEC 2018 AUDITED
Current Assets	2,941,551	2,670,377	2,781,092
Non-Current Assets	8,405,189	7,964,215	7,226,715
CASH AND INVESTMENTS		11,346,740	10,634,592
Current & Non-Current Liabilities	(2,124,251)	(1,902,296)	(1,829,266)
TOTAL LIABILITIES		(2,124,251)	(1,902,296)
NET AVAILABLE CASH & INVESTMENTS		9,222,489	8,732,296

